

Oracle® Banking Platform Collections and Recovery

User Provisioning Guide

Release 2.12.0.0.0

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Oracle Banking Platform Collections and Recovery User Provisioning Guide, Release 2.12.0.0.0

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Preface

This document covers the functional flow and detailed configuration required for provisioning users in Collections using OIM or DB based configuration. OIM Reconciliation and Schedule jobs are not in scope.

This preface contains the following topics:

- Audience
- Documentation Accessibility
- Organization of the Guide
- Related Documents
- Conventions

Audience

This document is intended for the following:

- IT Deployment Team
- Consulting Staff
- Administrators

Documentation Accessibility

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Organization of the Guide

This document contains:

Chapter 1 About this Guide

This chapter provides details about the applicability of this guide.

Chapter 2 Introduction

This chapter presents an overview of user provisioning.

Chapter 3 Configuration

This chapter provides information on configuring OIM and DB for user provisioning.

Chapter 4 User Fields and Constraints

This chapter provides information on the user provisioning fields and related constraints.

Chapter 5 Create, Modify, Delete Users using OIM

This chapter provides information on user provisioning activities using OIM.

[Chapter 1 Create, Modify, Delete Users \(DB Based\)](#)

This chapter provides information on user provisioning activities using DB based configurations.

[Chapter 6 Verification](#)

This chapter provides information on verification of OIM configuration performed.

Related Documents

For more information, see the following documentation:

- For information on the configuration that should be performed on day zero, see the Oracle Banking Platform Collections and Recovery Day Zero Setup Guide.

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
<code>monospace</code>	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

1 About this Guide

This guide is applicable for the following products:

- Oracle Banking Platform (Oracle Banking Collections and Oracle Banking Recovery)
- Oracle Banking Enterprise Default Management (Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery)

References to Oracle Banking Platform or OBP in this guide apply to all the above mentioned products.

2 Introduction

In Oracle Banking Platform (OBP), users are maintained in centralized repository, Oracle Internet Directory (OID). This repository is used for authentication and authorization purpose.

Oracle Banking Collections module has its own authentication and authorization process. Users configured in the OBP require access to some of the services of Oracle Banking Collections and Oracle Banking Recovery. To access those services, user must be present in the Oracle Banking Collections and Oracle Banking Recovery database. Hence, the user provisioned in OBP is required to be provisioned in Oracle Banking Collections and Oracle Banking Recovery module as soon as it is created in OBP. A typical Oracle Banking Collections and Oracle Banking Recovery request flow from online OBP user is authenticated and authorized by the OBP framework and is forwarded to the Oracle Banking Collections and Oracle Banking Recovery module. Oracle Banking Collections and Oracle Banking Recovery uses the user detail to create context to fetch underline service to serve the request.

Users are provisioned in Oracle Banking Collections and Oracle Banking Recovery when they are created in OBP.

3 Configuration

This chapter details the configuration required for Oracle Identity Manager (OIM) and DB.

3.1 Prerequisites for OIM Configuration

Following is the list of prerequisites for configuring OIM:

1. You must install the following software:
 - Weblogic Server 12.2.1.4.0
 - SOA Suite 12.2.1.4.0
 - IAM Suite 12.2.1.4
 - RCU 12.2.1.4
2. You must have administrative access to the following:
 - Oracle Identity System Administration <http://<Host>:<Port>/sysadmin/>
 - Oracle Identity Self Service <http://<Host>:<Port>/identity/>
 - Oracle Directory Services Manager (ODSM). For more information, see [Chapter 6.1 Verification of OIM Configuration](#).
3. URL of OID to which OIM is synchronized is known. Also, must have administrative access to ODSM to connect OID.
4. Check following artifacts are available as part of Oracle Banking Collections and Oracle Banking Recovery release bundle:
 - collections_oim_export.xml

3.2 Create System User

The following configuration is to create Oracle Banking Collections and Oracle Banking Recovery System User for OIM. System User is required to authenticate OIM Oracle Banking Collections and Oracle Banking Recovery user provisioning request at OBP server.

Note

It is assumed OBP default User and Role (Application Role Enterprise Role) configuration is already seeded in OID.

1. Create user with User ID **OIMOBPCOLL** using ODSM. Provide necessary User attributes.
2. Assign enterprise Role **Administrators** to User.
3. Create same user in Oracle Banking Collections and Oracle Banking Recovery using native Collections Admin Application UI. Assign **CLNHOSTUSER** Group to User, to provide minimum access of native admin screen. For more information, see [Section 6.3 Create Users in Collections Admin Application](#)

3.3 OIM Configuration

This section provides information on OIM Configuration.

3.3.1 Import Configuration

Oracle Banking Collections and Oracle Banking Recovery connector configuration for User Provisioning must be imported. Below is the list of artifacts developed for Oracle Banking Collections and Oracle Banking Recovery User Provisioning.

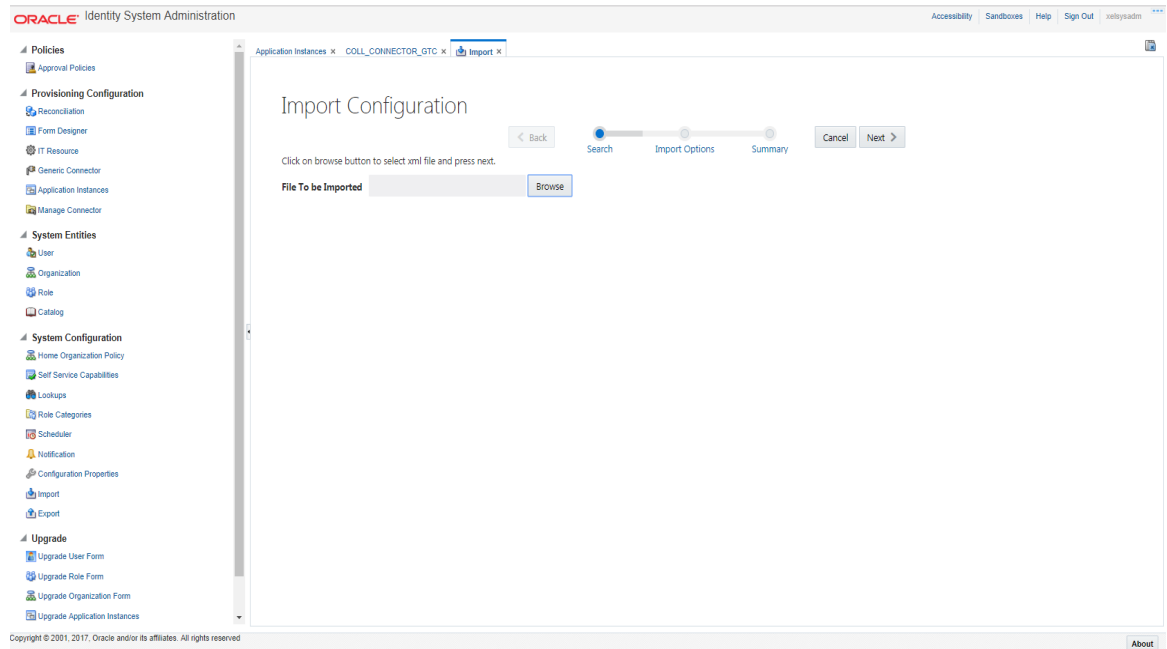
Table 3–1 Oracle Banking Collections and Oracle Banking Recovery User Provisioning Artifacts

Artifact	Artifact Type	Description
COLL_CONNECTOR_GTC	IT Resource Definition	It stores definition of connection parameters to connect Oracle Banking Collections and Oracle Banking Recovery system.
Xellerate Users	Organization	
adpCOLL_CONNECTOR_GTC_AUTOC	Event Handler	
adpCOLL_CONNECTOR_GTC	Event Handler	
UD_ORMBCONN	Form	
UD_ORMUSERG	Form	
COLL_CONNECTOR	Generic Connector	

Oracle Banking Collections and Oracle Banking Recovery configuration can be imported in OIM by using Oracle Identity System Administration.

1. Log in to Oracle Identity System Administration.
2. In the left pane, under System Management, click **Import**.

Figure 3–1 Oracle Identity System Administration - Import Configuration Screen



3. Click **Browse** to import the configuration xml file and click **Next**.

Figure 3–2 Browse the file to be imported

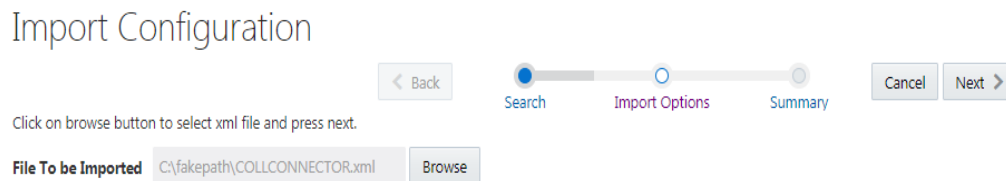
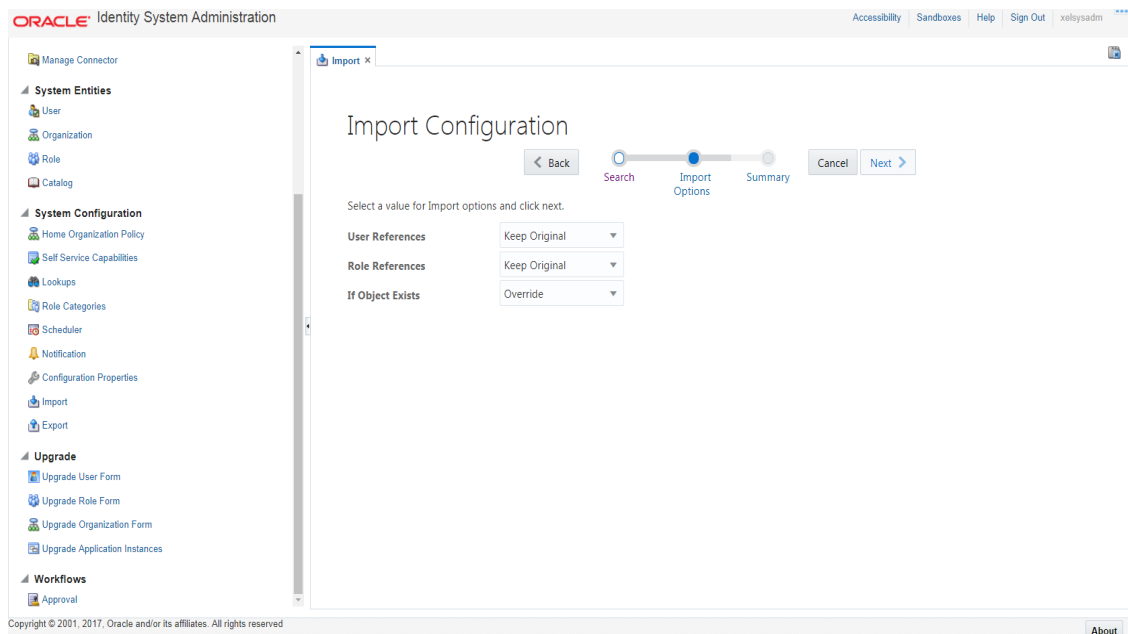
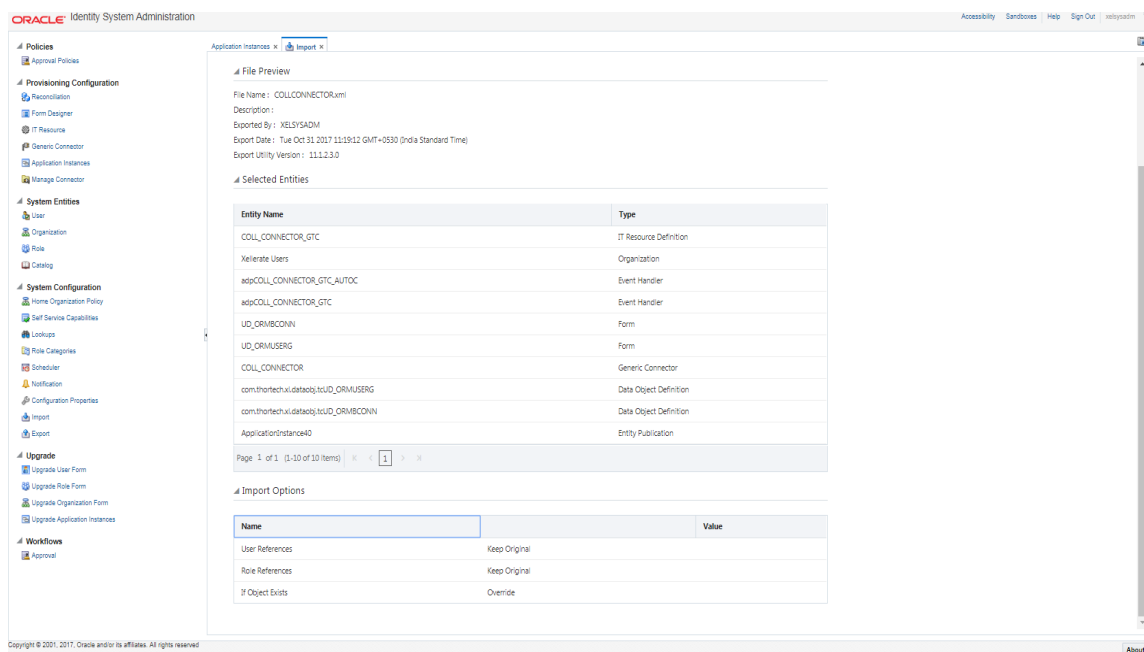


Figure 3–3 Import Options



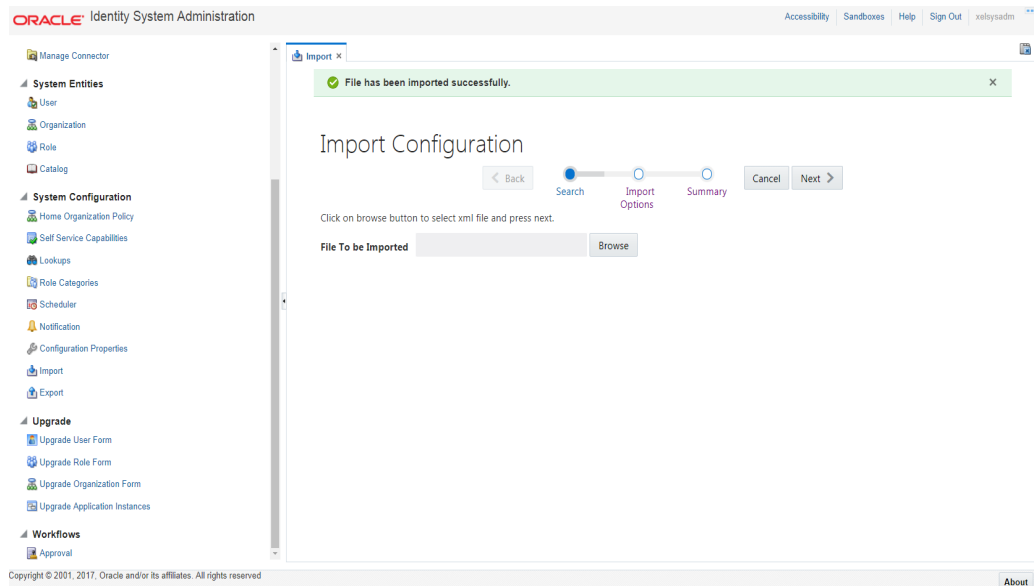
4. Click **Next**.

Figure 3–4 Summary of the import



5. Click **Import**.
6. On successful import of data, **File has been imported successfully** message will be displayed.

Figure 3–5 Successful Import Message

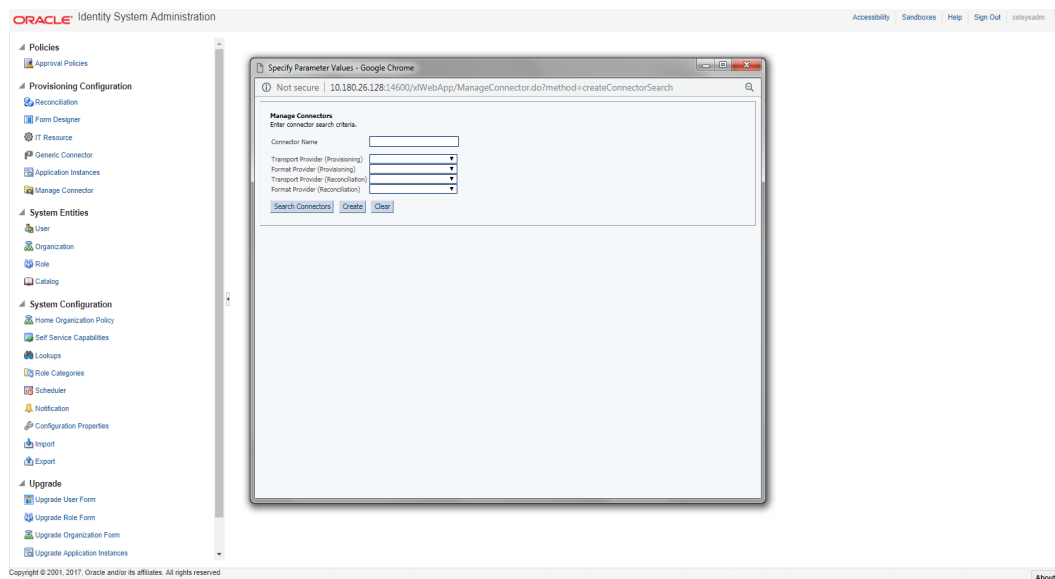


3.3.2 Manage Generic Technology Connector

Following Run-Time Parameters need to be set.

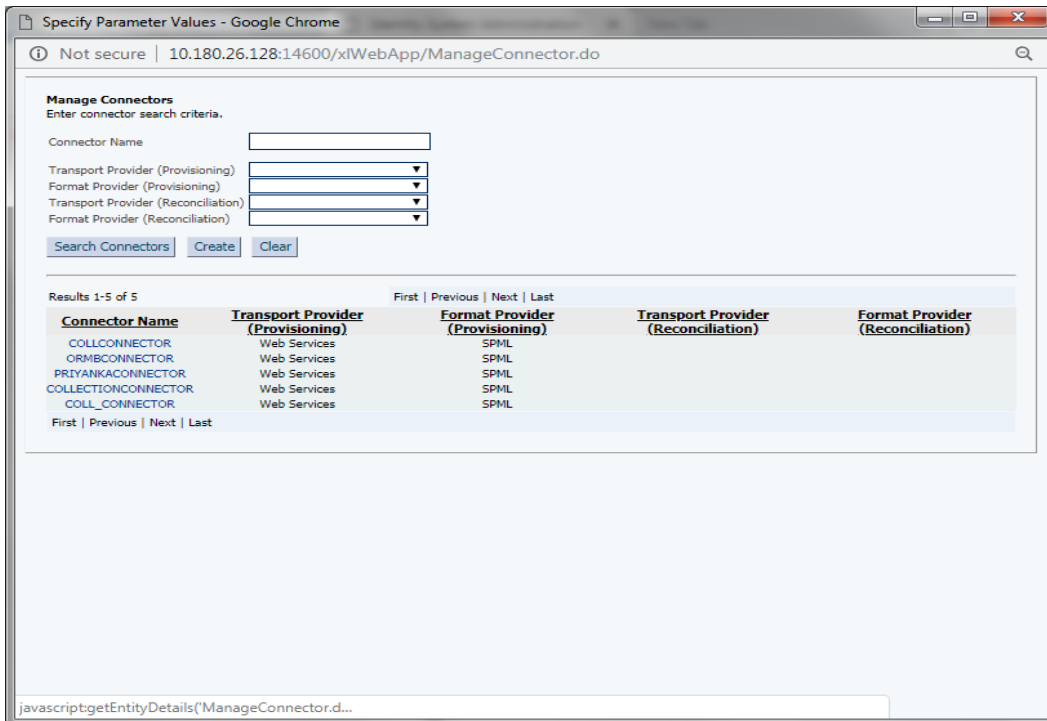
1. In the left pane, click **Generic Connector**. Following window appears.

Figure 3–6 Generic Connector



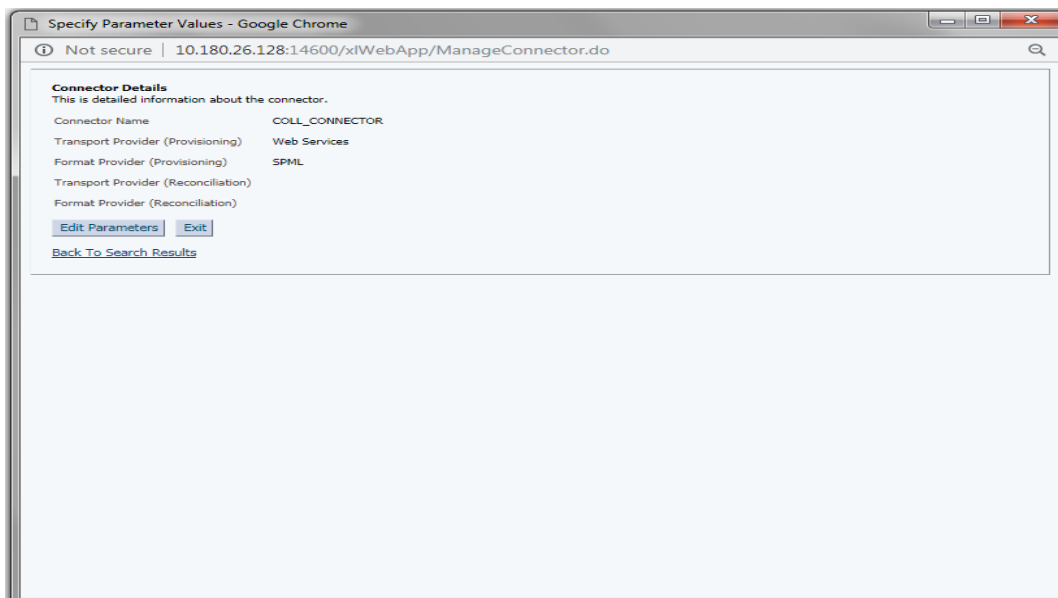
2. Click **Search Connectors** and click **COLL_CONNECTOR**.

Figure 3–7 Search Connectors



3. Click **Edit Parameters**.

Figure 3–8 Edit Connector Parameters



4. Specify parameter values as shown below:

Table 3–2 Run Time Connector Parameters

Parameter Name	Parameter Value	Description
Web Services		
Web Service URL	http://<Host>:<Port>/com.ofss.fc.channel.branch/spml2	This is the URL for the Web service receptor.
SPML		
Target ID	OOUAF	ID of the target system for provisioning operations.
User Name (authentication)	SYSUSER	User name required for authentication by the Web service.
User Password (authentication)	sysuser00	Password required for authentication by the target Web service.

Figure 3–9 Specify parameter values

Specify Parameter Values - Google Chrome
 Not secure | 10.180.26.128:14600/xWebApp/ManageConnector.do

Manage Generic Technology Connector

Step 2: Specify Parameter Values

* Indicates Required Field

Run-Time Parameters

Web Services

Web Service URL This is the URL for the Web service receptor.

SPML

Target ID ID of the target system for provisioning operations.

User Name (authentication) User name required for authentication by the Web service.

User Password (authentication) Password required for authentication by the target Web service.

Design Parameters

Web Services

Web Service SOAP Action In the WSDL file, this is the "soapAction" attribute value for the "operation" element.

SPML

WSSSE Configured for SPML Web Service? Specify whether or not the target SPML Web Service is configured to receive WS-Security credentials.

Custom Authentication Credentials Namespace Namespace that defines custom authentication credentials. Specify a value only if the Web service is not configured for WSSSE.

Custom Authentication Header Element Name of the header element for the custom authentication section that is to be included in the SOAP header. Specify a value only if the Web service is not configured for WSSSE.

Custom Element to Store User Name Name of the element in the custom authentication section that will store the user name required for authentication by the Web service. Specify a value only if the Web service is not configured for WSSSE.

Custom Element to Store Password Name of the element in the custom authentication section that will store the password required for authentication by the Web service. Specify a value only if the Web service is not configured for WSSSE.

SPML Web Service Binding Style (DOCUMENT or RPC) In the WSDL file, this is the style attribute value for the binding element.

SPML Web Service Complex Data Type In the WSDL file, this is the value of the "name" attribute of the "complexType" element. This parameter is applicable only if the binding style is "DOCUMENT".

SPML Web Service Operation Name In the WSDL file, this is the "name" attribute value for the "operation" element. This parameter is applicable only if the binding style is "RPC".

SPML Web Service Target Namespace In the WSDL file, this is the "targetNamespace" attribute value for the "definition" element.

SPML Web Service Soap Message Body Prefix Name of the custom prefix element that contains the soap message body. If the target Web service is running on BBA WebLogic, IBM WebSphere, JBoss Application Server, or OC4J, then you need not specify a value for this parameter.

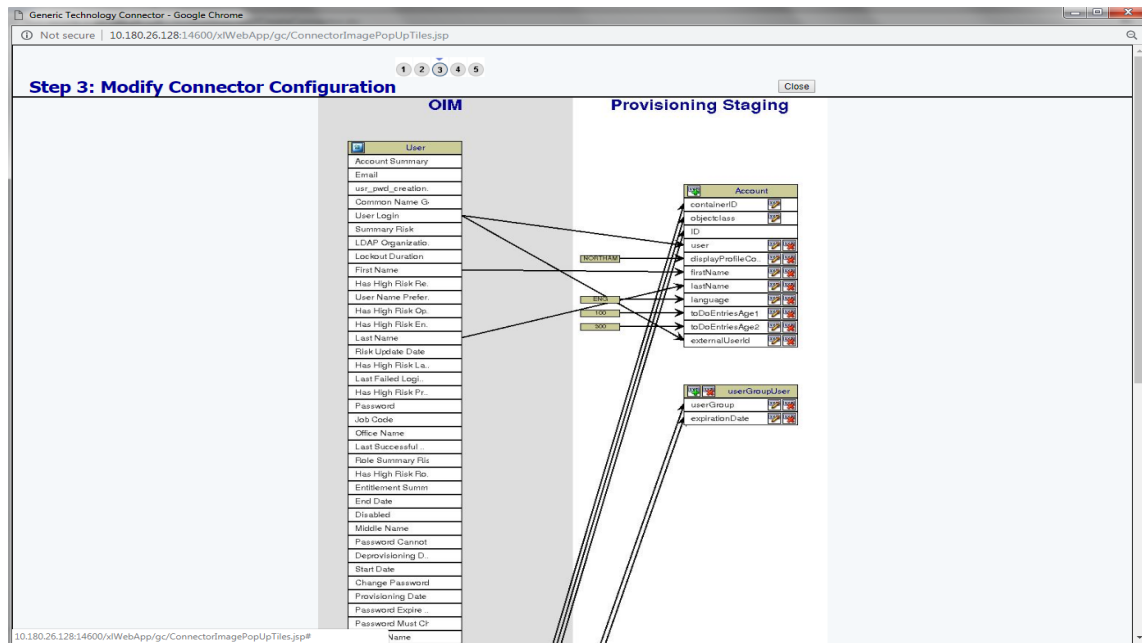
ID Attribute for Child Dataset Holding Role Membership Information Name of the ID attribute for a Provisioning Staging child dataset holding role membership information.

Target Date Format Date Format supported by the Date attributes of Provisioning Staging Dataset. Default value is 'yyyy-MM-dd hh:mm:ss.#####'.

Exit Continue >>

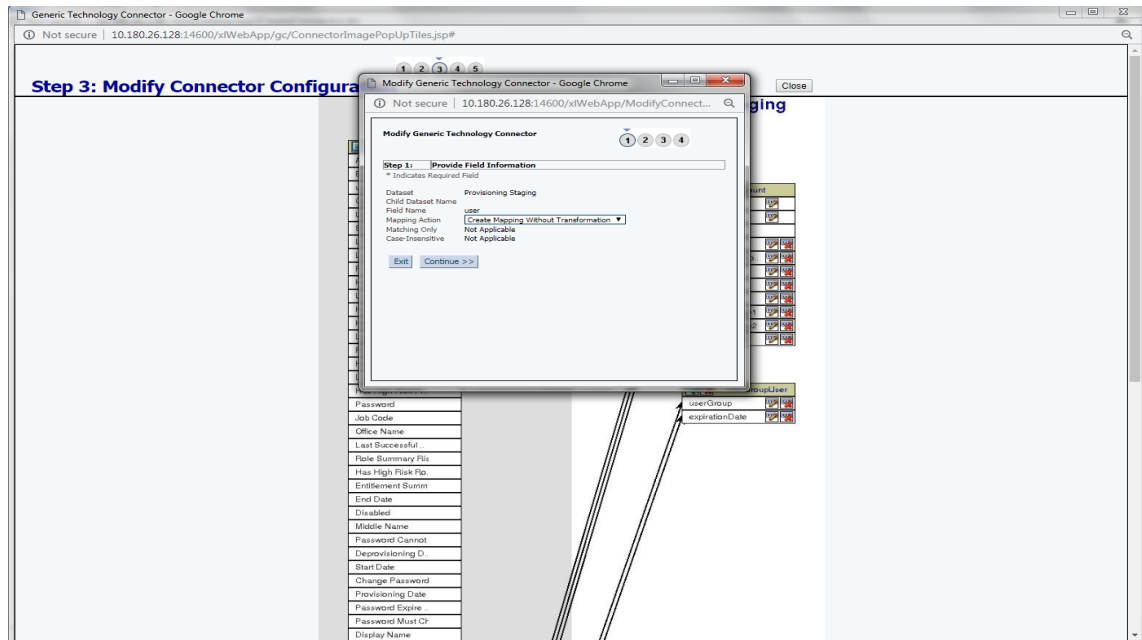
- Click **Continue**. Modify Connector configuration screen appears.

Figure 3–10 Modify Connector Configuration (Mapping Information)



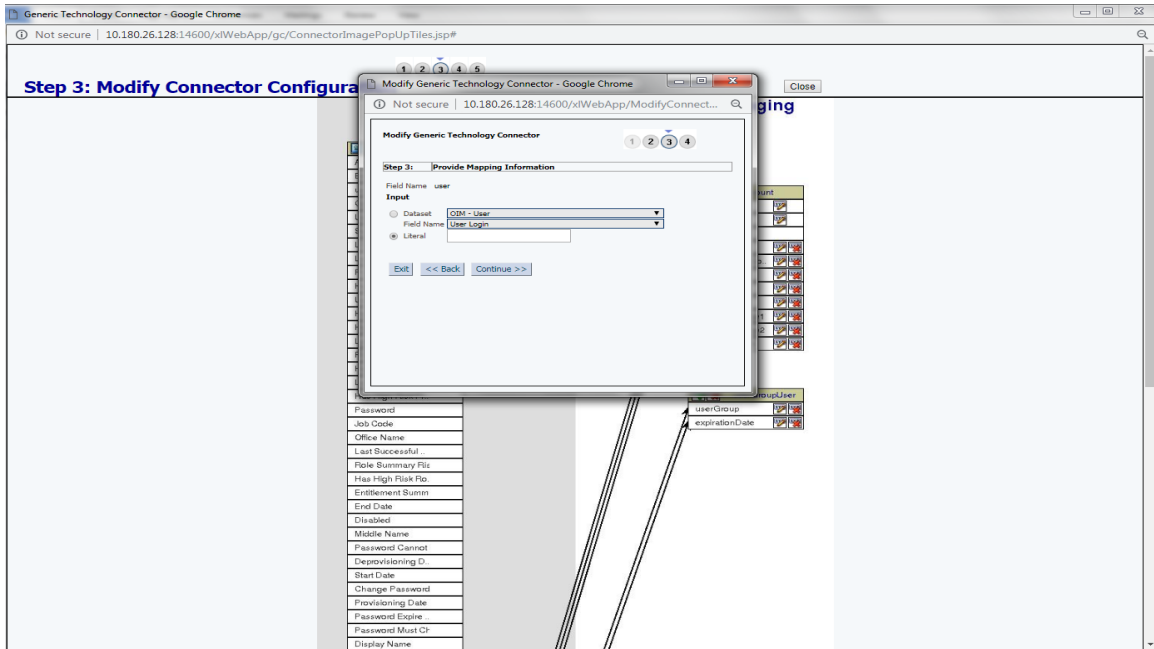
- Click the **Edit** icon for User field name in the provisioning staging column.

Figure 3–11 Edit Mapping Information



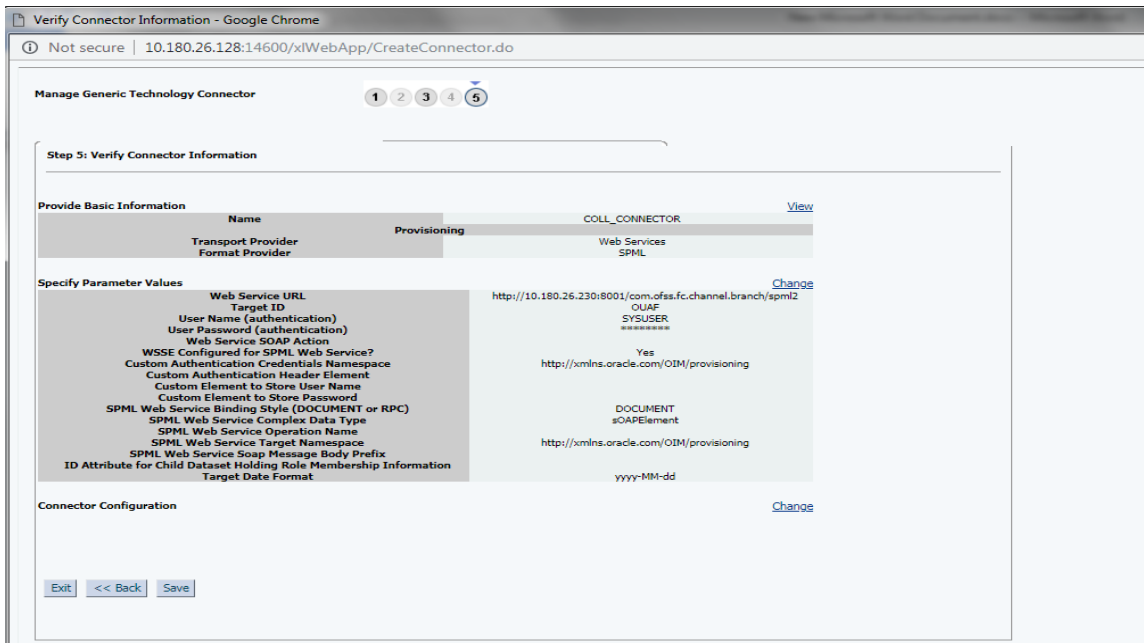
- Click **Continue** to provide mapping information for the User field name. Select the **Literal** radio button and keep the input blank.

Figure 3–12 Provide Mapping Information



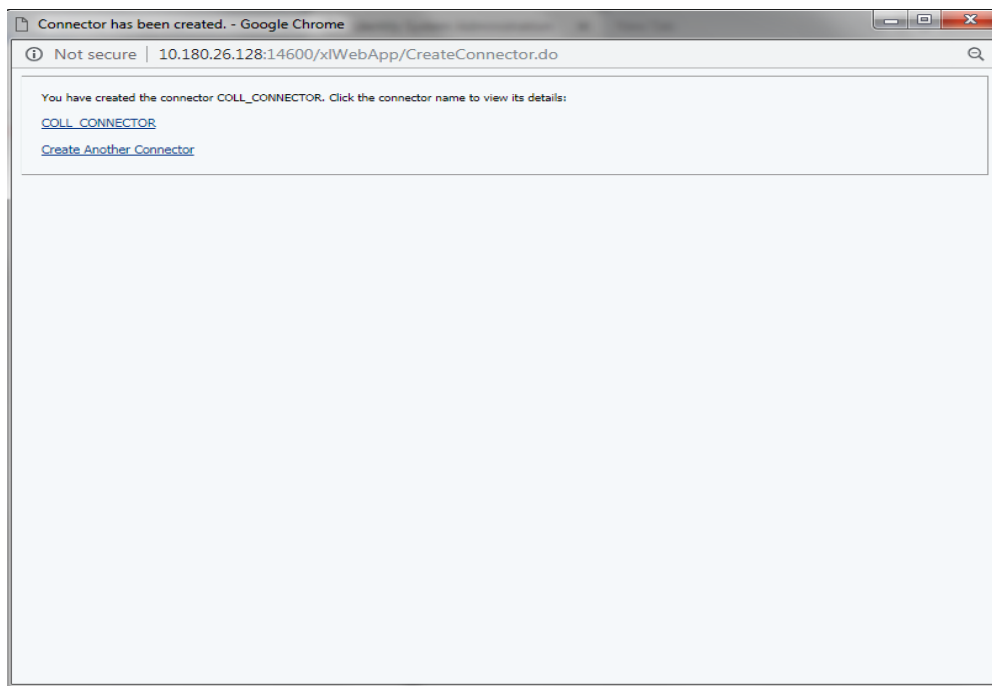
- Click **Continue** and then **Close**. Following window appears where Connector Information can be verified.

Figure 3–13 Verify Connector Information



- Click **Save**.
Following message window appears on successful configuration of run time parameters.

Figure 3–14 Successful Configuration Message

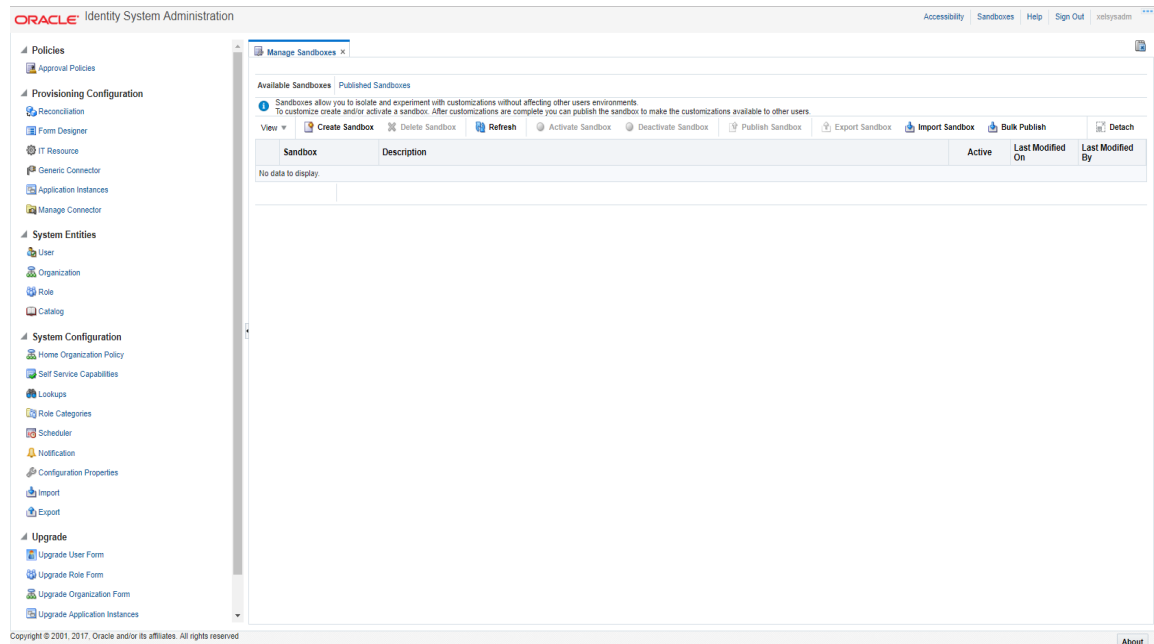


3.3.3 Create and Activate Sandbox

Following is the configuration to create, activate, deactivate, and publish sandbox.

1. Click **Sandboxes**.
Manage Sandboxes page is displayed.

Figure 3–15 Oracle Identity System Administration - Sandbox tab

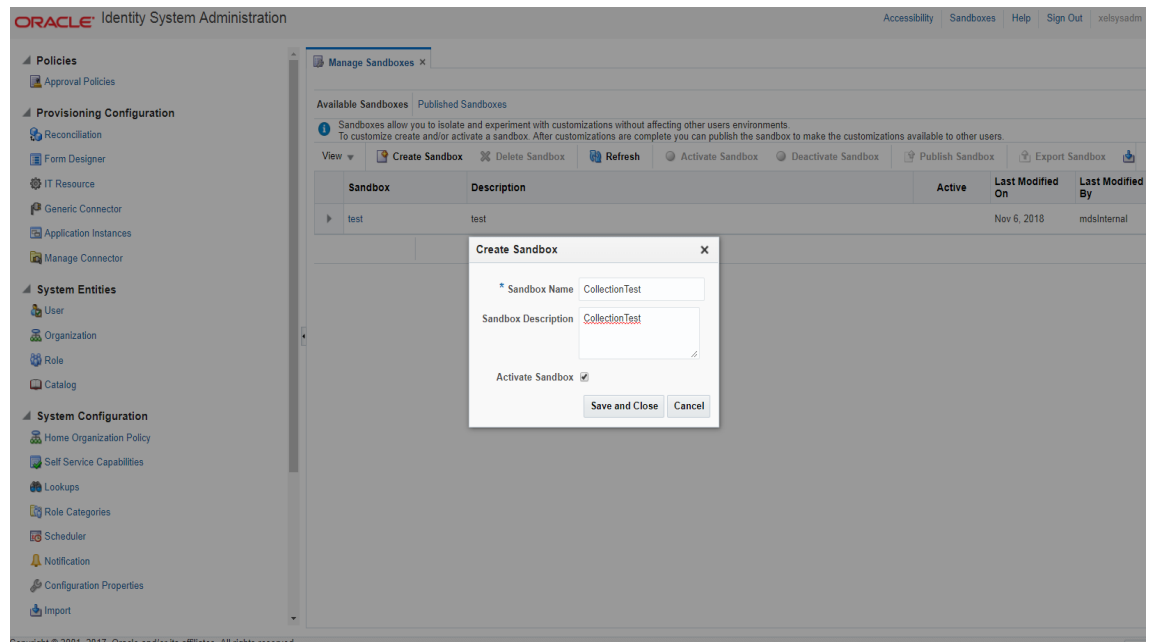


3.3.3.1 Create Sandbox

To create a Sandbox, perform the following steps:

1. Click **Create Sandbox**.
Create Sandbox dialog box is displayed.

Figure 3–16 Create Sandbox Dialog Box and Parameters



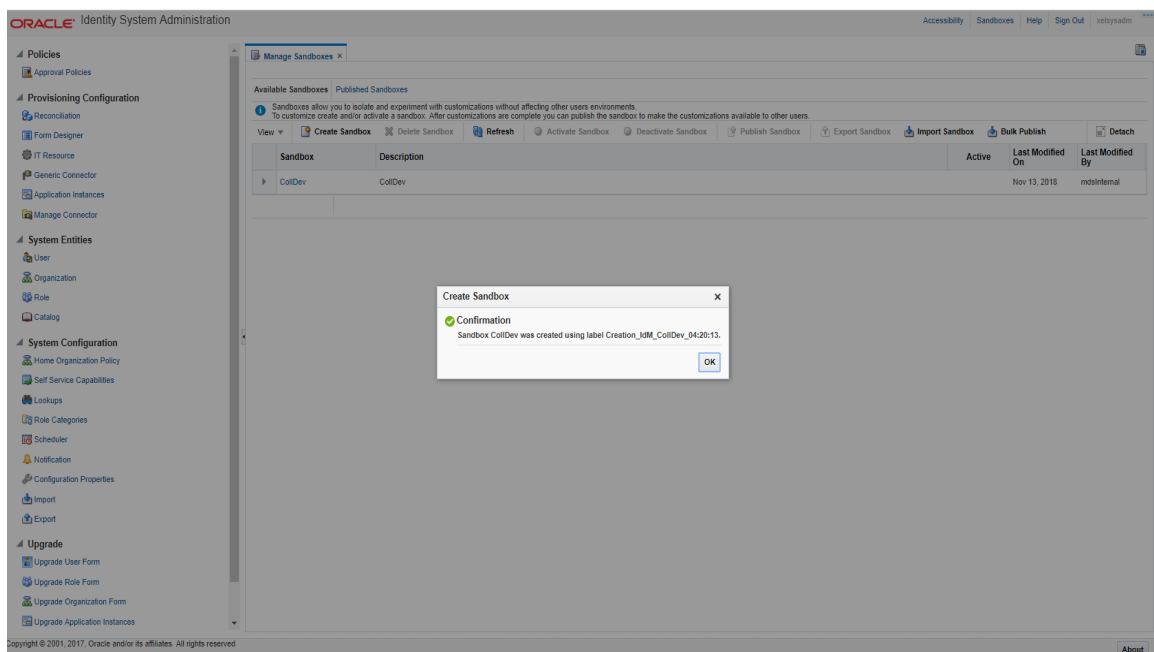
- Specify the following values:

Table 3–3 Create Sandbox Parameters

Sandbox Fields	Values
Sandbox Name	CollectionsDev
Sandbox Description	Collections Development
Activate Sandbox	Check check box

- Click **Save** and **Close**.
The Confirmation dialog box appears.

Figure 3–17 Sandbox Creation Confirmation

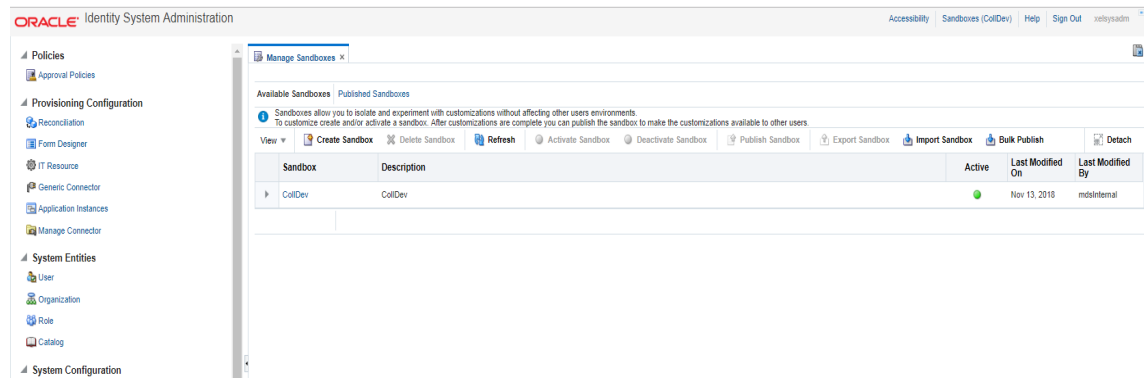


- CollectionsDev sandbox is created and it is activated.

Note

After you activate the sandbox, any changes to metadata objects are stored in the sandbox only. There can be only one active sandbox at a time. The information about the active sandbox is stored in the session. Therefore, a sandbox must be activated to continue with customization after every login to Oracle Identity Manager.

Figure 3–18 Available Sandbox

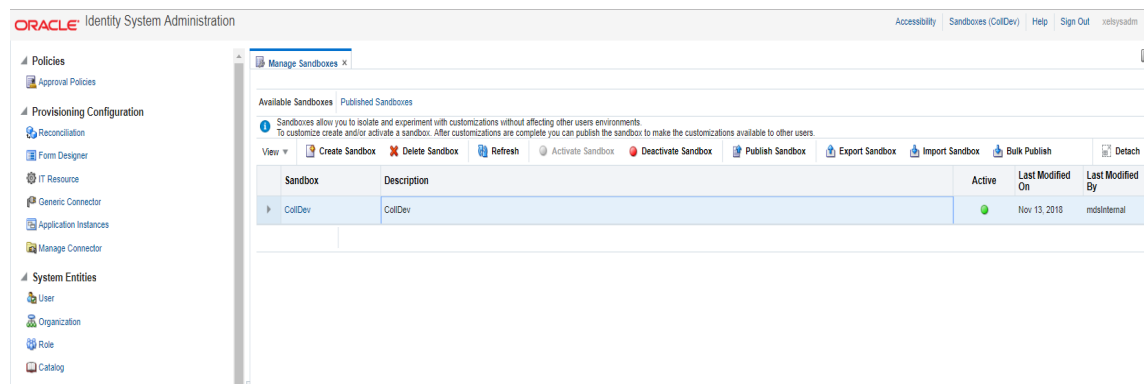


3.3.3.2 Activate Sandbox

To activate a Sandbox, perform the following steps:

1. Select **CollectionsDev** sandbox and then click **Activate Sandbox** to activate sandbox.

Figure 3–19 Activated Sandbox



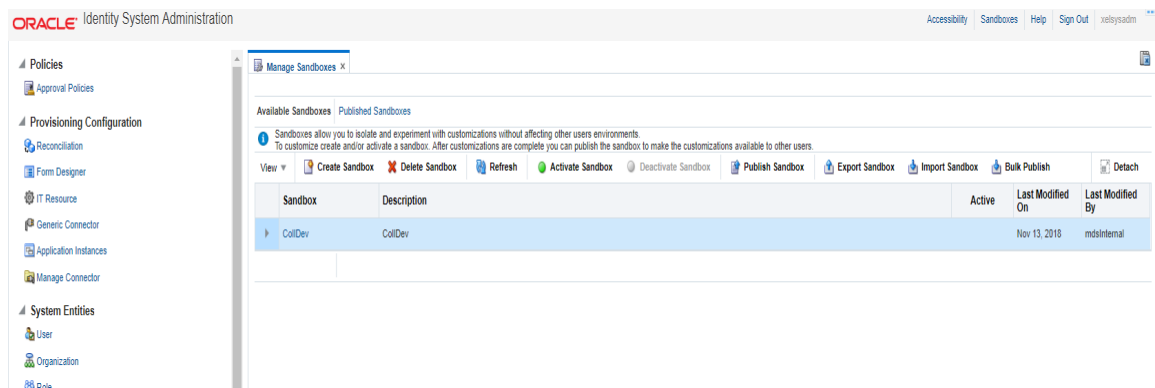
2. Sandbox is active now. It will be highlighted with green dot.

3.3.3.3 Deactivate Sandbox

To deactivate a Sandbox, perform the following steps:

1. Select **CollectionsDev** sandbox.
2. Click **Deactivate Sandbox** to deactivate sandbox.
Sandbox is deactivated now.

Figure 3–20 Deactivate Sandbox

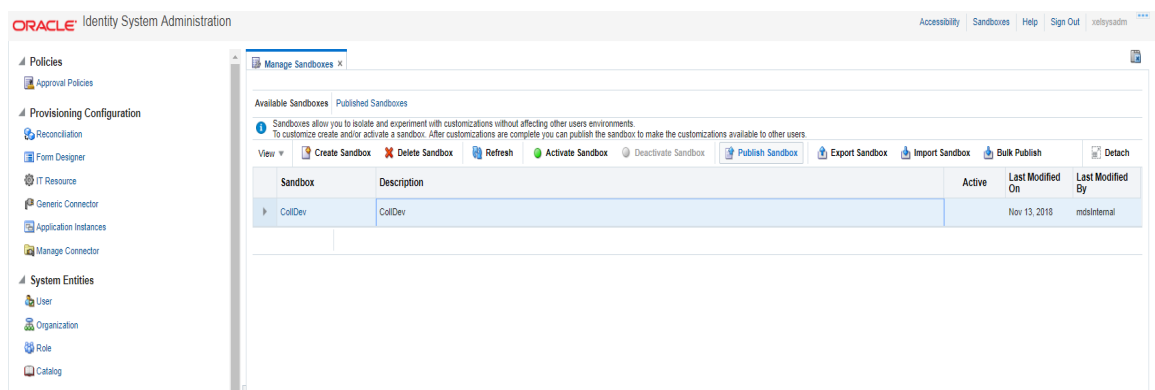


3.3.3.4 Publish Sandbox

To publish a Sandbox, perform the following steps:

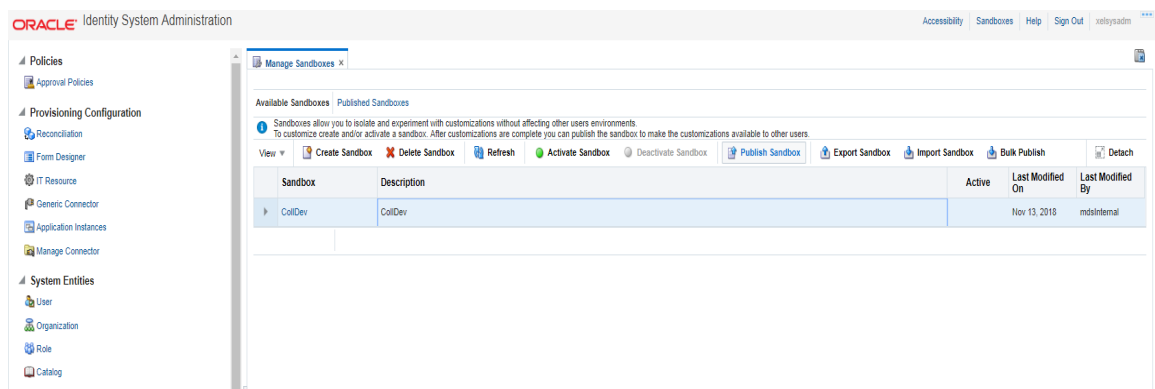
1. Select **CollectionsDev** sandbox and then click **Publish Sandbox** to publish sandbox.

Figure 3–21 Publish Sandbox



2. Sandbox is published now. It will be removed from sandbox list. Once Sandbox is published, all changes will be visible to all the users.

Figure 3–22 Published Sandbox

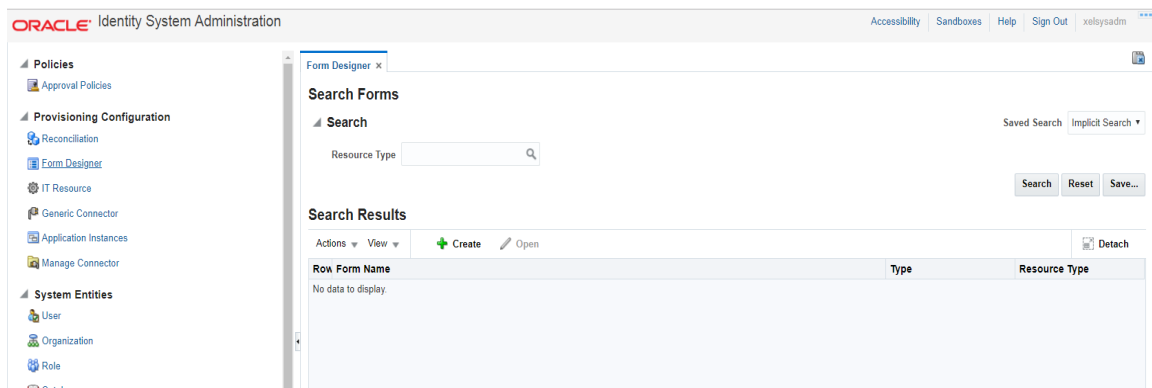


3.3.4 Create Form Associated with Application Instance

To create forms associated with the resource objects, and subsequently with the application instances, follow the below steps:

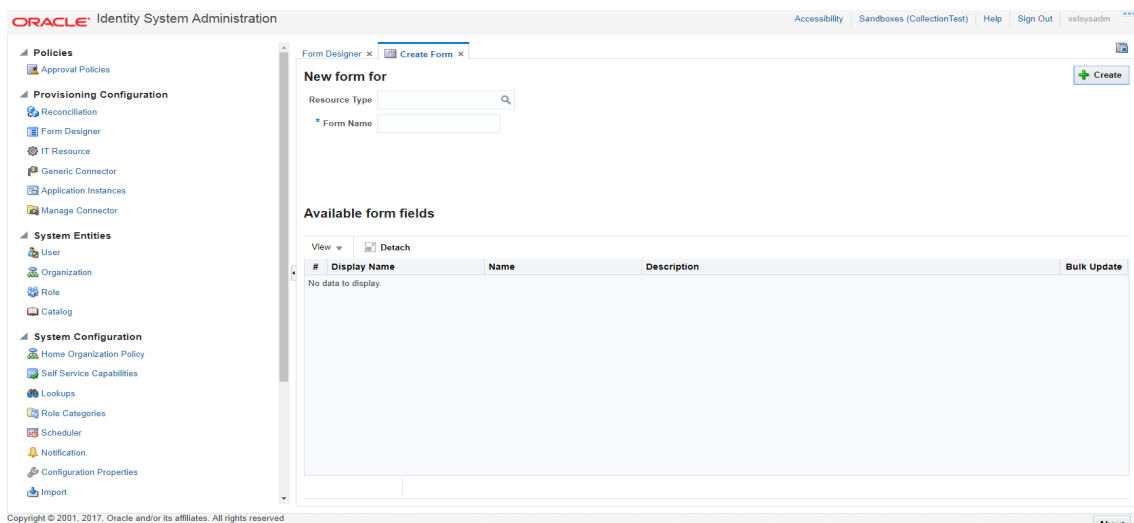
1. Log in to Oracle Identity System Administration.
2. Create and activate a sandbox. For detailed instructions on creating and activating a sandbox, see [Chapter 1.3.3 Oracle Banking Collections and Oracle Banking Recovery Sandbox](#).
3. In the left pane, under Configuration, click **Form Designer**. The **Form Designer** page is displayed.

Figure 3–23 Create Form - Form Designer



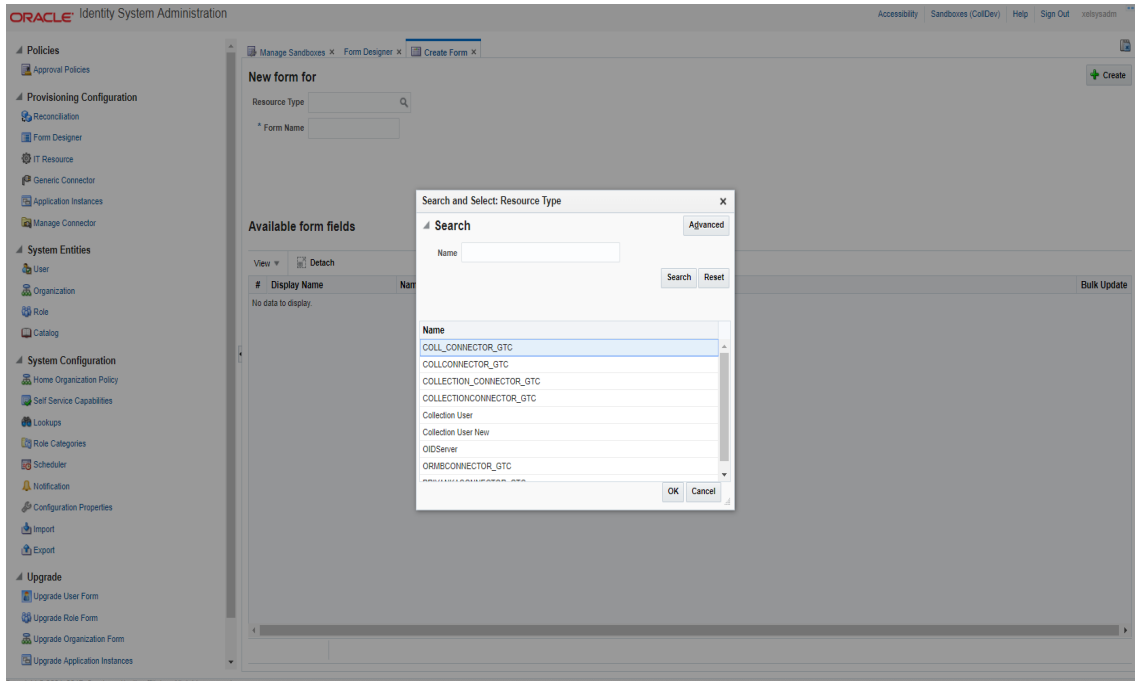
4. Click **Create** on the toolbar. The **Create Form** page is displayed.
5. In the **Resource Type** field, verify the name of the resource object with which the form is associated is displayed. To change the resource object name, click the Search icon next to the **Resource Type** field, and search and select a name from the **Search and Select: Resource Type** dialog box.

Figure 3–24 Create Form - Resource Type



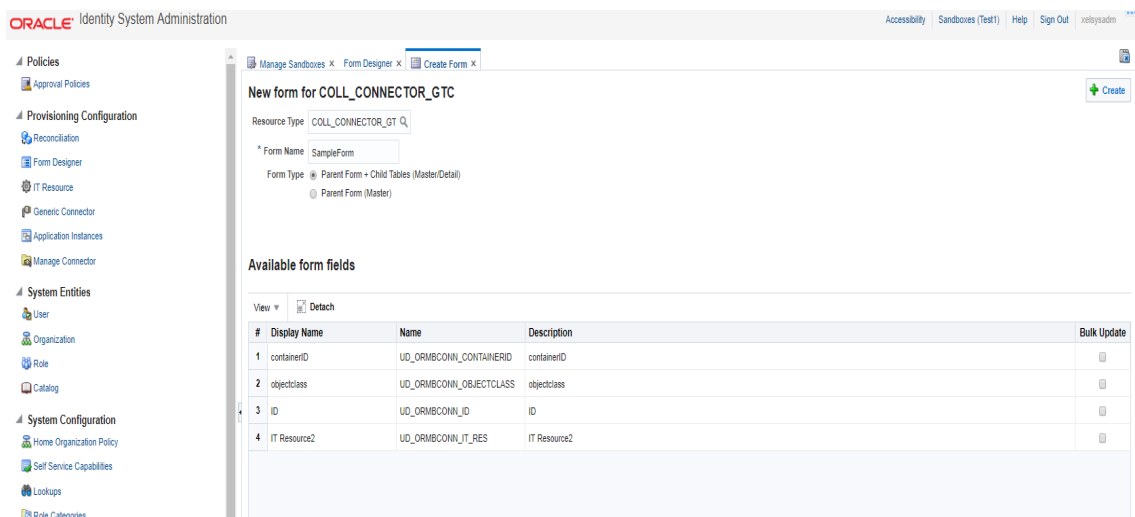
6. Select **Resource Type** as **COLL_CONNECTOR_GTC** and provide a name for the form (for example, SampleForm).

Figure 3–25 Create Form - Resource Type (COLL_CONNECTOR_GTC)



7. **Available Form Fields** will be displayed in the below section of the page.

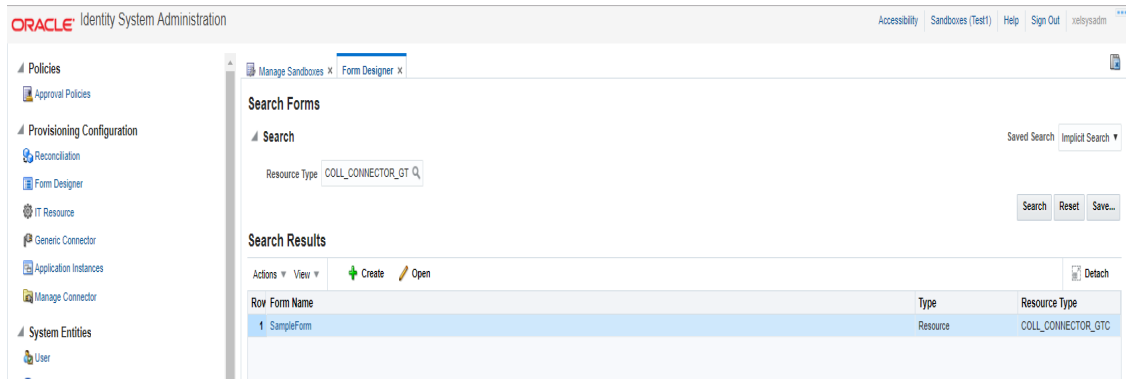
Figure 3–26 Create Form Resource Type - Available Form Fields



8. Click **Create**.
A message is displayed stating that the form is created.

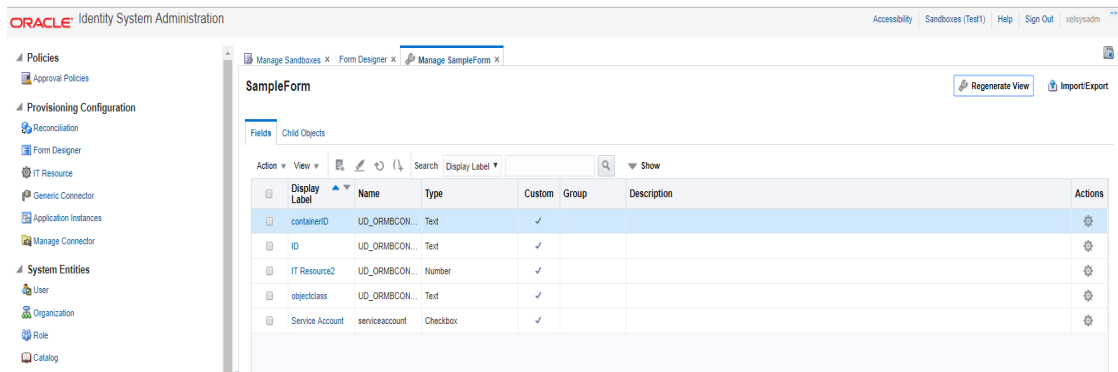
9. Refresh the **Search Results** in **Form Designer** page for resource type : `COLL_CONNECTOR_GTC`.
10. Select the **SampleForm** from the results.

Figure 3–27 Search Form



11. **Manage SampleForm** page is displayed.

Figure 3–28 Manage Collections User Form



12. In the Fields tab click the **objectClass**.
Edit Text Field page appears.
13. Enter Default Value as **User**. Click **Save** and **Close**.
14. In the Child Objects tab, click **ORMUSERG** (child form).
expirationDate and userGroup fields are displayed.

Figure 3–29 Manage Form

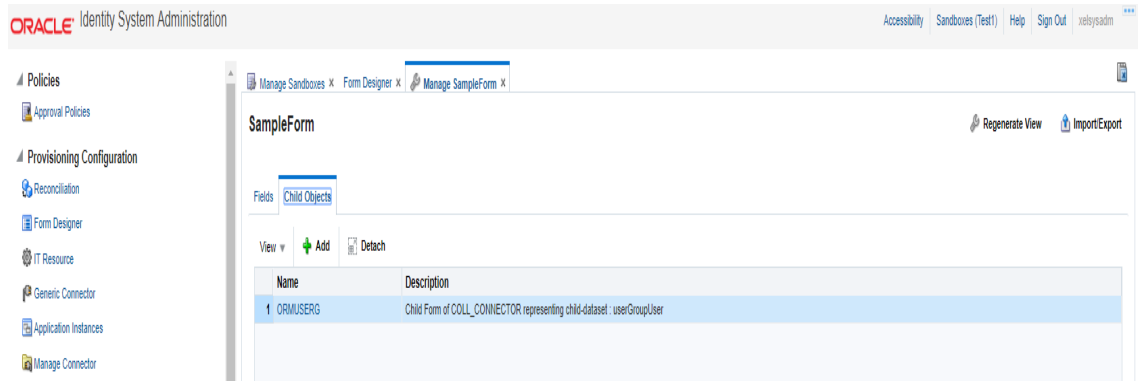
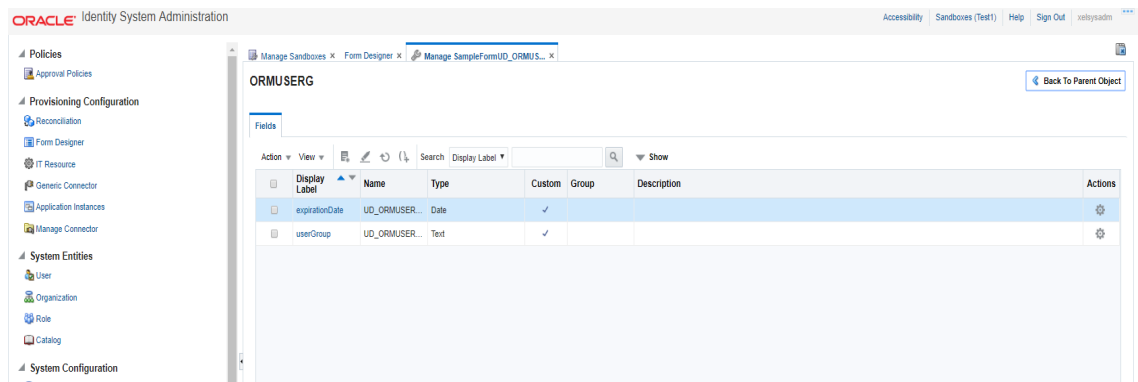


Figure 3–30 Manage Child Objects form fields



- Click the userGroup and give default value as ALL_SERVICES.

Figure 3–31 Set default values for field- userGroup

The screenshot shows the Oracle Identity System Administration interface. The left sidebar contains a navigation menu with categories like Policies, Provisioning Configuration, System Entities, System Configuration, and Upgrade. The main content area is titled "Edit Text Field : userGroup". It has several sections:

- Appearance:** "Display Label" is set to "userGroup" and "Display Width" is 40 characters.
- Name:** "Name" is "UD_ORMUSERG_USERGROUP" and "API Name" is "UD_ORMUSERG_USERGROUP__c".
- Constraints:** "Searchable" is checked and "Maximum Length" is 20 characters.
- Default Value:** The value is set to "ALL_SERVICES".
- Advanced:** "Encrypt" and "Use in Bulk" are unchecked.

 Buttons for "Save and Close" and "Cancel" are in the top right. The browser address bar shows "10.180.26.128:14600/sysadmin/faces/home?_af=manage_sandboxes#".

- Click **expirationDate** and give default value as 2100-01-01.

Figure 3–32 Set default value for field- expirationDate

The screenshot shows the Oracle Identity System Administration interface. The left sidebar is the same as in Figure 3-31. The main content area is titled "Edit Date Field : expirationDate". It has several sections:

- Appearance:** "Display Label" is set to "expirationDate".
- Name:** "Name" is "UD_ORMUSERG_EXPIRATIONDATE" and "API Name" is "UD_ORMUSERG_EXPIRATIONDATE__c".
- Constraints:** "Searchable" is checked.
- Default Value:** The value is set to "2023-11-29".
- Advanced:** "Use in Bulk" is unchecked.

 Buttons for "Save and Close" and "Cancel" are in the top right. The browser address bar shows "10.180.26.128:14600/sysadmin/faces/home?_af=manage_sandboxes#".

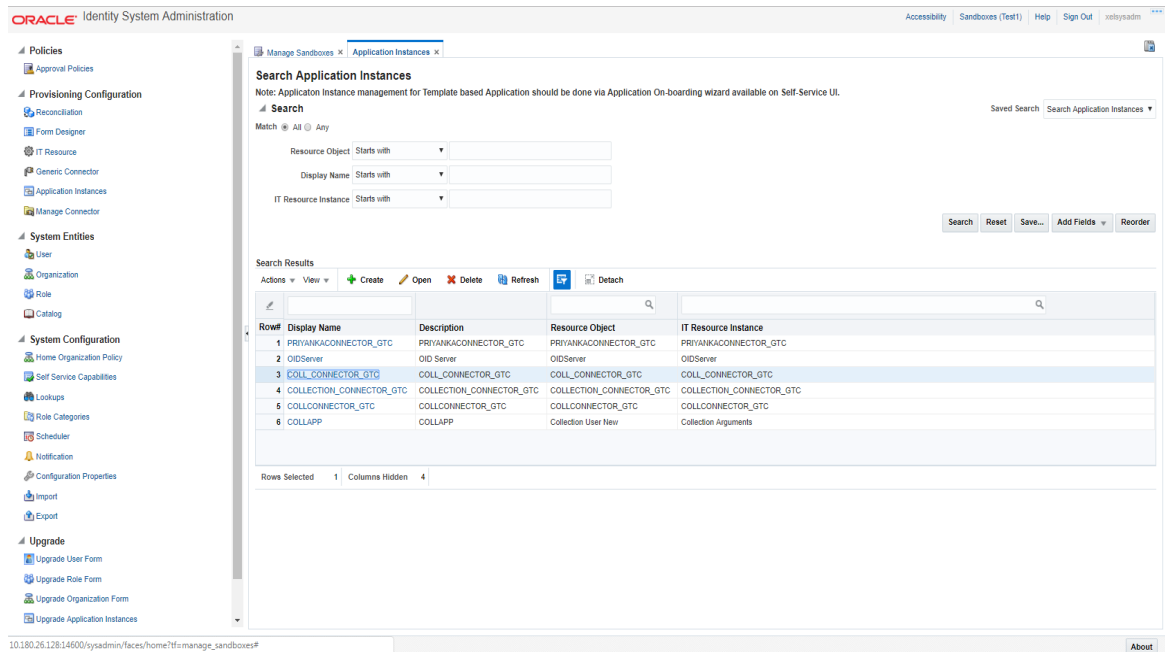
- Click **Save and Close**.
- Click the **Back to Parent Object** Link.

19. Close **Manage SampleForm** tab.

Steps to associate the form with the application instance:

1. Click the **Application Instances** Menu. Click **Search** and select **COLL_CONNECTOR_GTC**.

Figure 3–33 Search Application Instances and select COLL_CONNECTOR_GTC



2. Click the **Attributes** tab.

Figure 3–34 Application Instance Attributes

The screenshot shows the Oracle Identity System Administration interface. The left sidebar contains a navigation menu with categories like Policies, Provisioning Configuration, System Entities, System Configuration, and Upgrade. The main content area is titled 'Application Instance: COLL_CONNECTOR_GTC' and has three tabs: 'Attributes', 'Organizations', and 'Entitlements'. The 'Attributes' tab is active, showing a form with the following fields:

- Name: COLL_CONNECTOR_GTC
- * Display Name: COLL_CONNECTOR_GTC
- Description: COLL_CONNECTOR_GTC
- Resource Object: COLL_CONNECTOR_GTC
- IT Resource Instance: COLL_CONNECTOR_GTC
- Form: (Dropdown menu)
- Parent Appliance: (Searchable field)

Buttons for 'Required Field', 'Apply', and 'Revert' are visible at the top right of the form area.

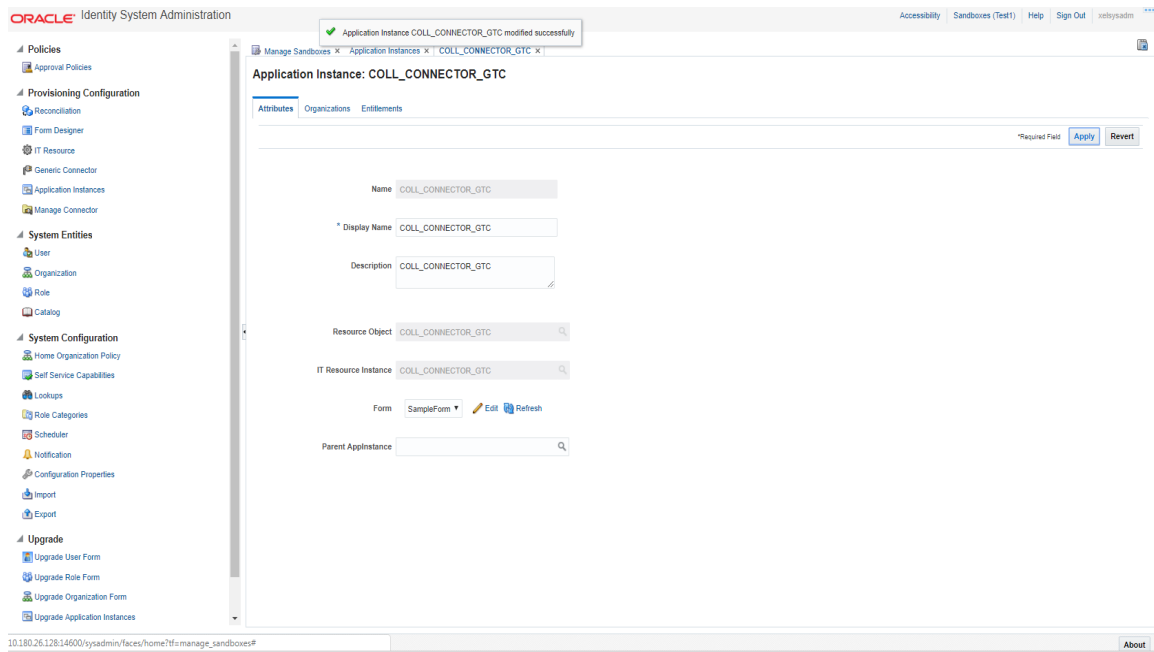
3. In Form list, select above created form and click **Apply**.

Figure 3–35 Associate Form with Application instance

This screenshot is similar to Figure 3-34, but the 'Form' dropdown menu is now open, and 'SampleForm' is selected. The 'Parent Appliance' field also shows 'SampleForm' as a suggestion below the search input.

4. Message 'Application instance modified successfully' is displayed.

Figure 3–36 Success message



5. If required, you can export the sandbox to store all the changes made in your sandbox.
6. Publish the sandbox.

3.3.5 Create Access Policy and Role

3.3.5.1 Create Access Policy

Policy based provisioning is being used, that is, whenever policy is applied, the user is directly provisioned to resource.

This policy is applied whenever a user is made part of specified role For example: Collection_Users. Also, Collection_Users is applied to user through membership rule. Thus, policy will be applied to user and the user would be provisioned to resource Oracle Banking Collections and Oracle Banking Recovery User.

Note

Here, we have used Collection_Users Role, but it can be changed as required. See [Section 3.3.5.2 Creating Roles](#) for Role Creation.

1. Log in to the Identity Self Service.
2. Click **Manage** and then click **Roles and Access Policies**.

3. Select the **Access Policies**. The Search Access Policies page is displayed.

Figure 3–37 Identity Self Service – Manage tab

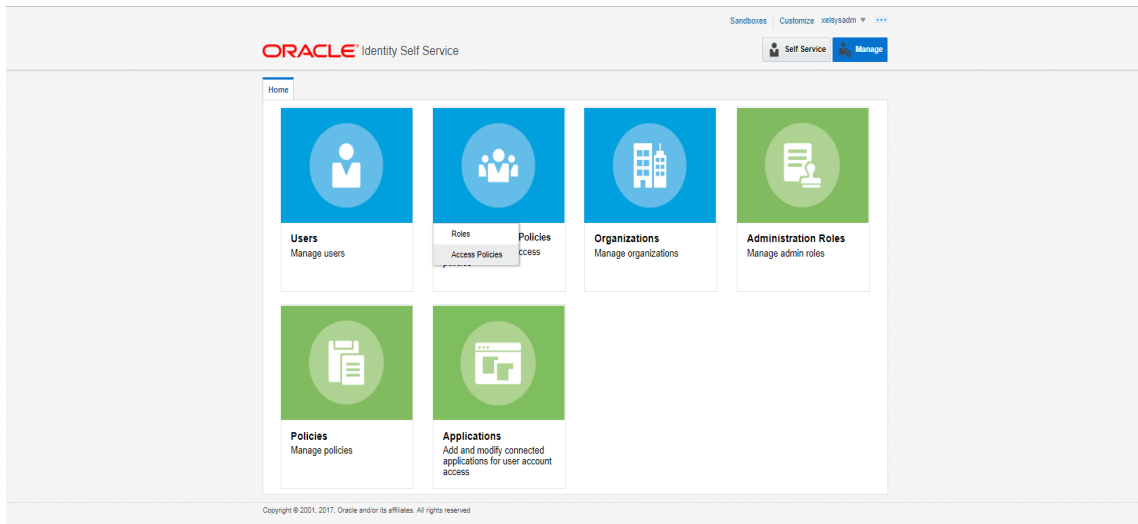
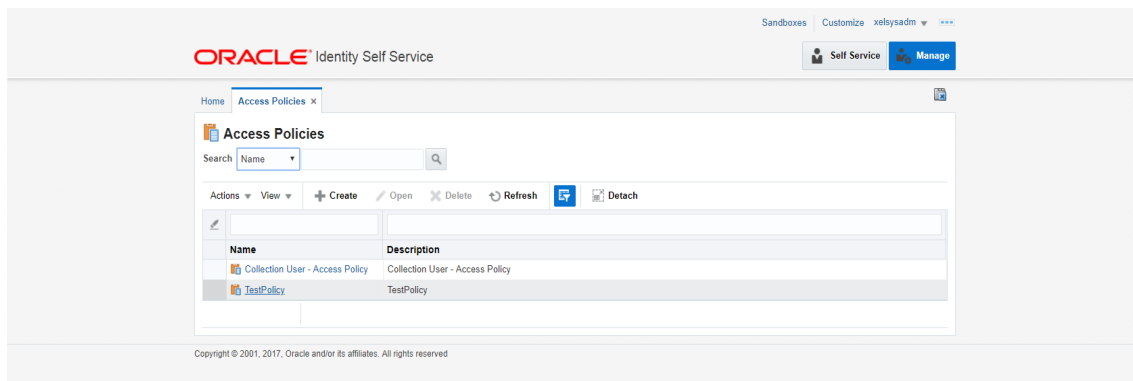


Figure 3–38 Access Policies



- Click **Create**. Create Access Policy Page is displayed.

Figure 3–39 Create Access Policy

The screenshot shows the Oracle Identity Self Service interface. At the top, there's a navigation bar with 'Sandboxes', 'Customize', and 'xelsysadm'. Below that, the 'Create Access Policy' page is displayed. A progress bar indicates the current step is 'Attributes', with 'Applications' as the next step. The 'General Attributes' section includes the following fields:

- Name:** A text input field.
- Description:** A larger text area.
- Owner:** A dropdown menu set to 'User' with a search box containing 'System Administrator'.
- Retrofit:** A checkbox that is checked.
- Priority Level:** A dropdown menu set to '3'.

- Enter following details (for example) and click **Next**.
 - Name:** Coll_AccessPolicy
 - Description:** Coll_AccessPolicy

Figure 3–40 Access Policy details

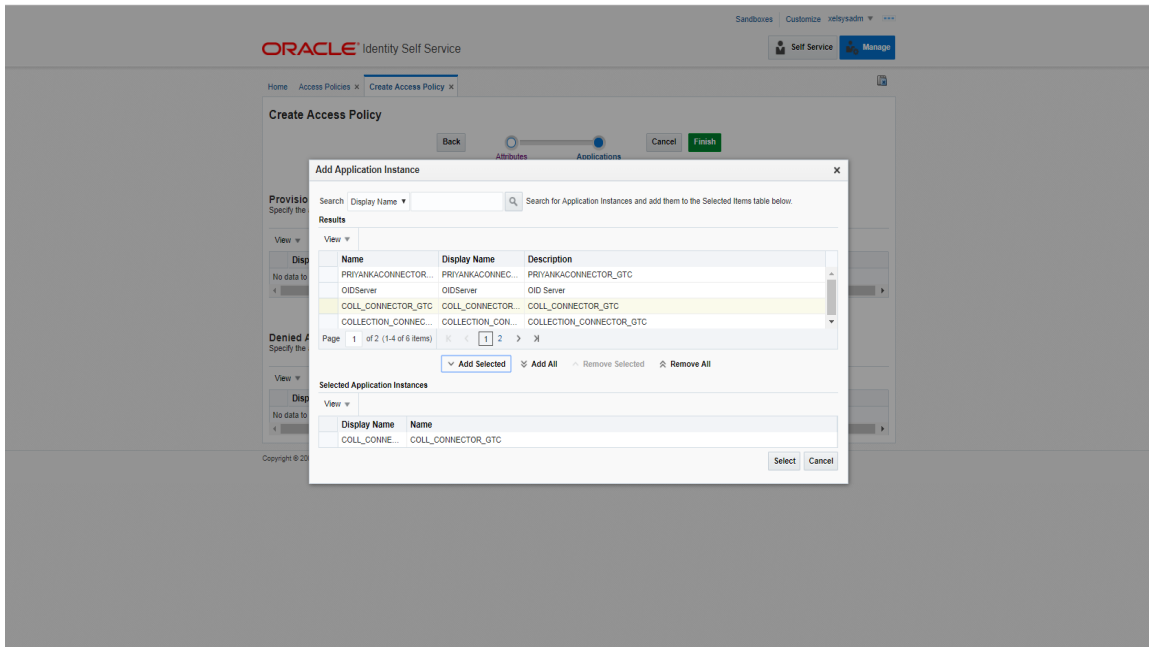
This screenshot shows the same 'Create Access Policy' page as Figure 3-39, but with the following details entered into the form:

- Name:** Coll_AccessPolicy
- Description:** Coll_AccessPolicy
- Owner:** User (System Administrator)
- Retrofit:** Checked
- Priority Level:** 3

The progress bar now shows 'Applications' as the next step to be completed.

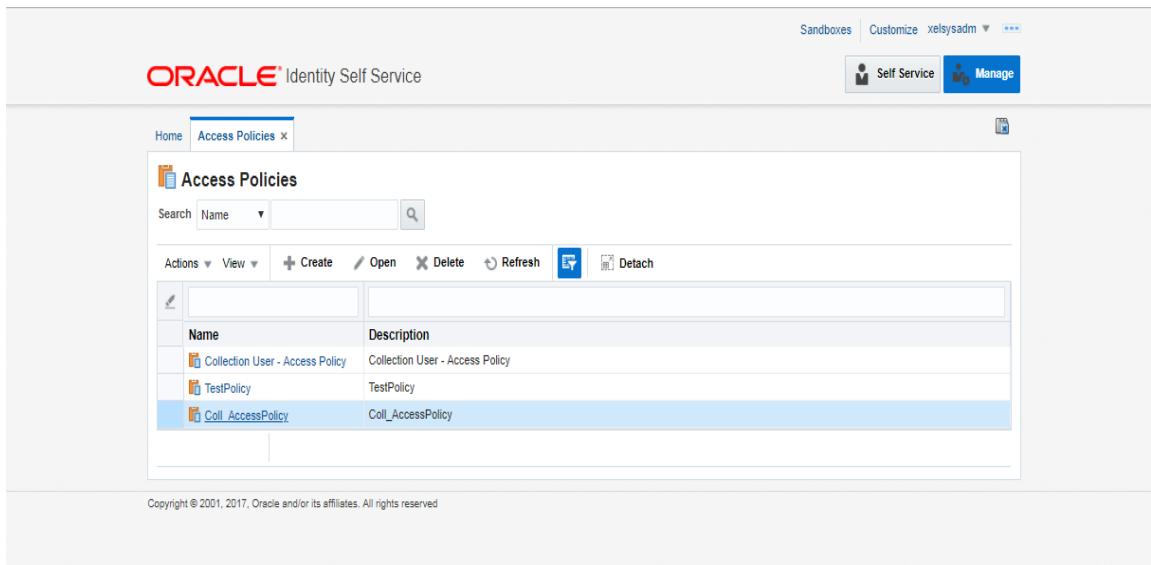
- To specify the application instances provisioned by this access policy, click **Add** and select **COLL_CONNECTOR_GTC** Application Instance. Click **Select**.

Figure 3–41 Add application instance associated with access policy



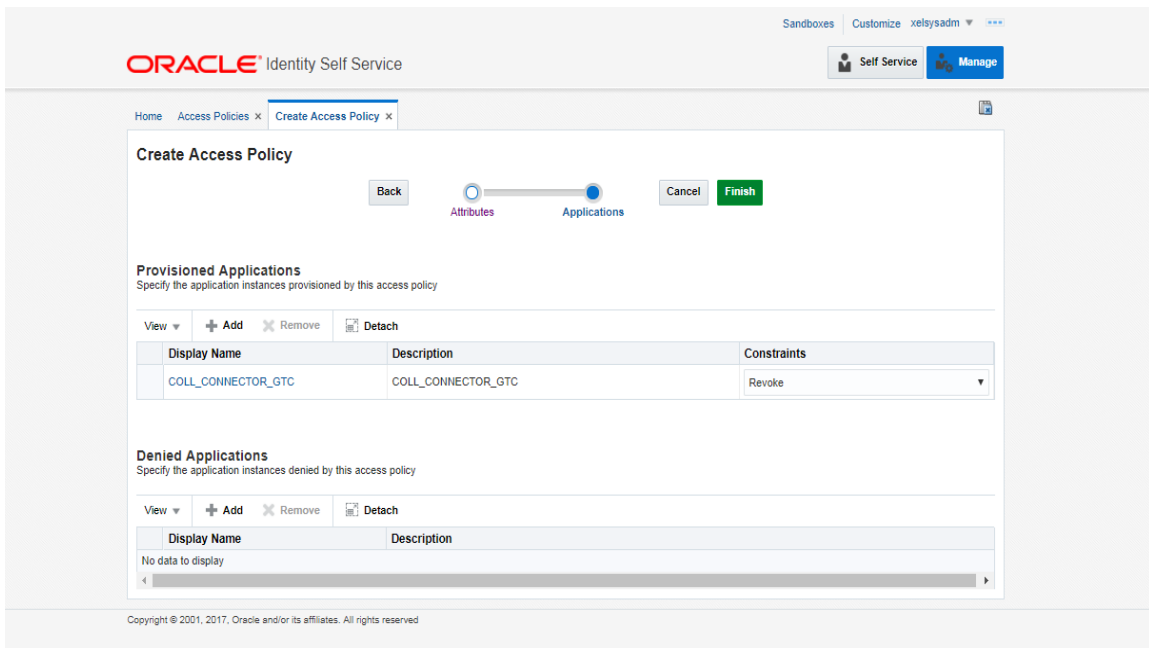
7. Click **Finish**.
8. In the Search Access Policies Page, select the above created policy and click the **Applications** tab.

Figure 3–42 Search Access Policy



9. COLL_CONNECTOR_GTC application would be listed in the Provisioned Applications list.

Figure 3–43 Provisioned applications for the policy



10. Click the COLL_CONNECTOR_GTC application. Provide default values for the General Attributes and Child Form fields.
 - **objectClass: User**
 - **userGroup: ALL_SERVICES**
 - **expirationDate: 2100-01-01**

Figure 3–44 Application Attributes

ORACLE Identity Self Service

Home Access Policies x Access Policy - Coll_Acce... x

Attributes Applications Roles

Save Cancel

General Attributes

containerID ID

objectclass User IT Resource2

Child Form of COLL_CONNECTOR representing child-dataset : userGroupUser

Select Search

View + Add X Delete X Delete All Detach

	userGroup ^ v	expirationDate ^ v	Pending Action ^ v
1	ALL_SERVICES	11/30/2021	Add

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11. Click **Save** and **Apply**.

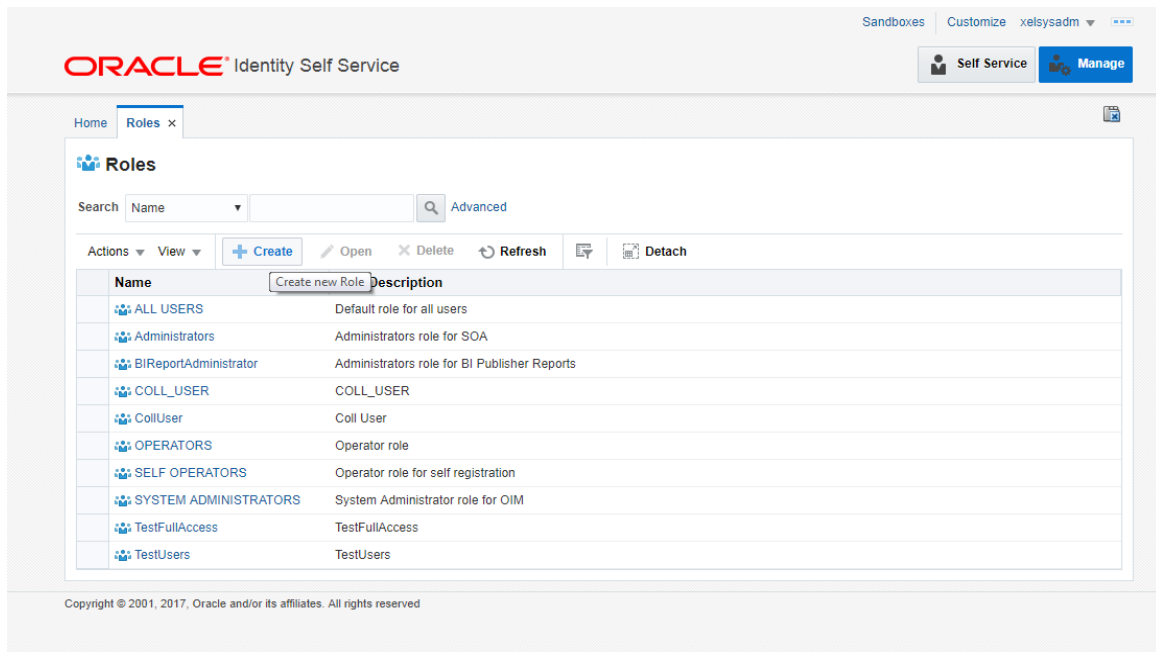
3.3.5.2 Creating Roles

This role is used to define access policy. Minimum access should be provided as it would be applied to every user eligible for Oracle Banking Collections and Oracle Banking Recovery User provisioning.

1. Log in to Identity Self Service.
2. Click **Manage** and then, click **Roles and Access Policies**.

3. Select **Roles**. The Search Roles page is displayed.

Figure 3–45 Oracle Identity Self Service- Roles Tab



4. Click **Create** on the toolbar. The Create Role page is displayed.
5. Specify the following values and then click **Next**.
 - **Name:** Collection_Users
 - **Display Name:** Collection_Users
 - **Role Description:** Default Role for all Oracle Banking Collections and Oracle Banking RecoveryUser.
 - **Role Category:** Default

Figure 3–46 Create Role

ORACLE Identity Self Service

Sandboxes Customize xelsysadm

Self Service Manage

Home Roles x Create Role x

Create Role

This wizard walks you through the steps to create a Role.

Back Attributes Hierarchy Access Policy Members Organizations Summary Cancel Next

General Role Information

* Name

* Display Name

Role E-mail

Role Description

* Owned By

▾ Catalog Attributes

* Category

Audit Objective

Risk Level

User Defined Tags

Approver User

Approver Role

Certifier User

Certifier Role

Fulfillment User

Fulfillment Role

Certifiable

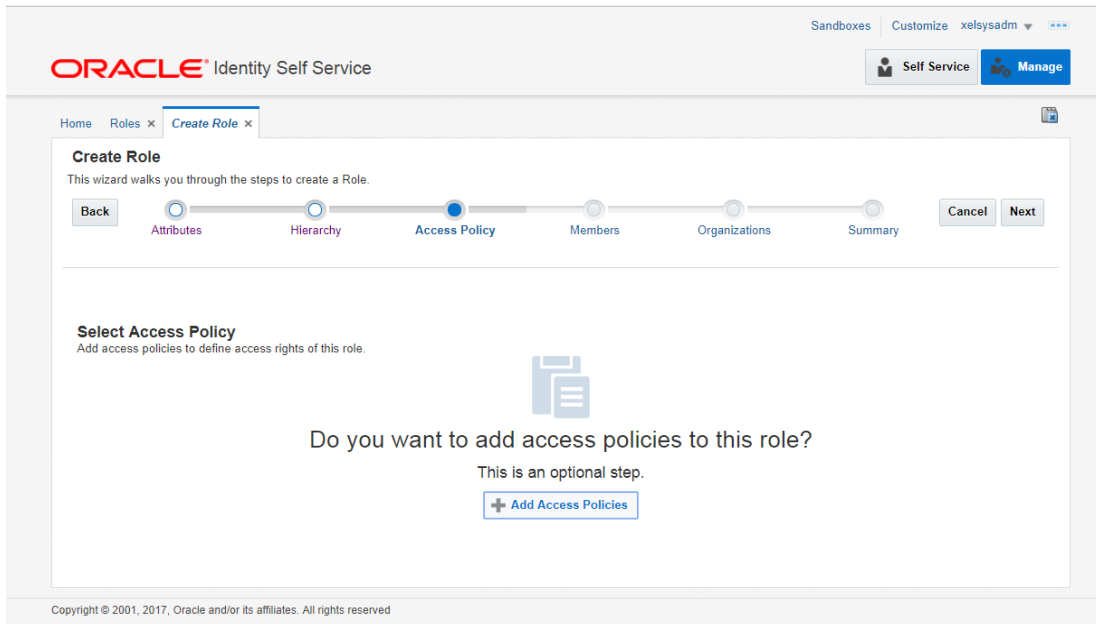
Auditable

Requestable

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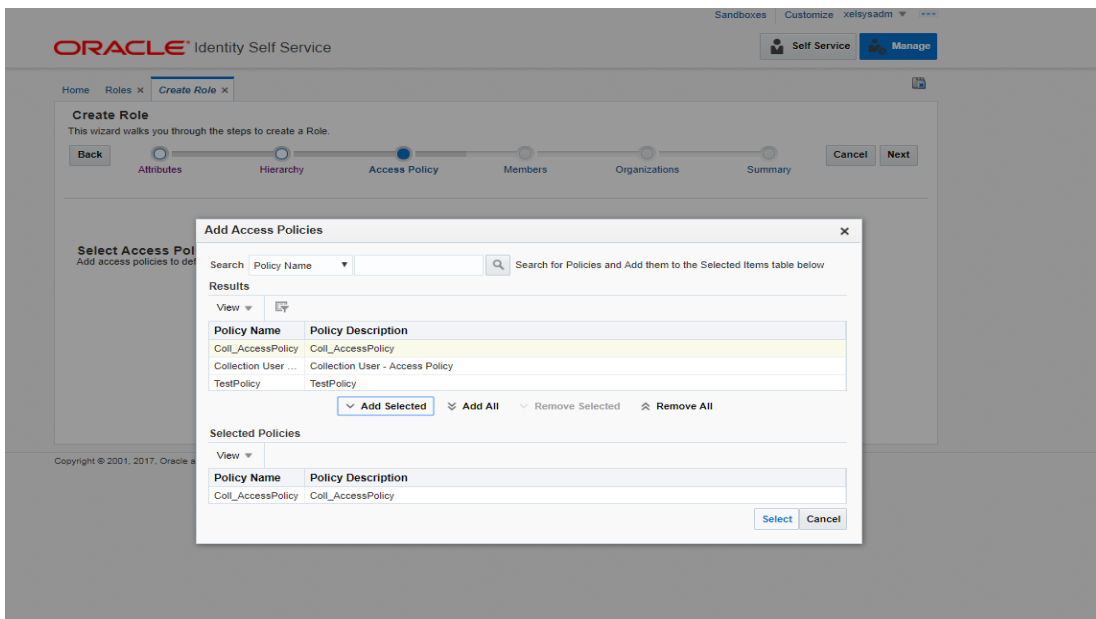
- Click **Next** to go to the Access Policy step.

Figure 3–47 Create Role



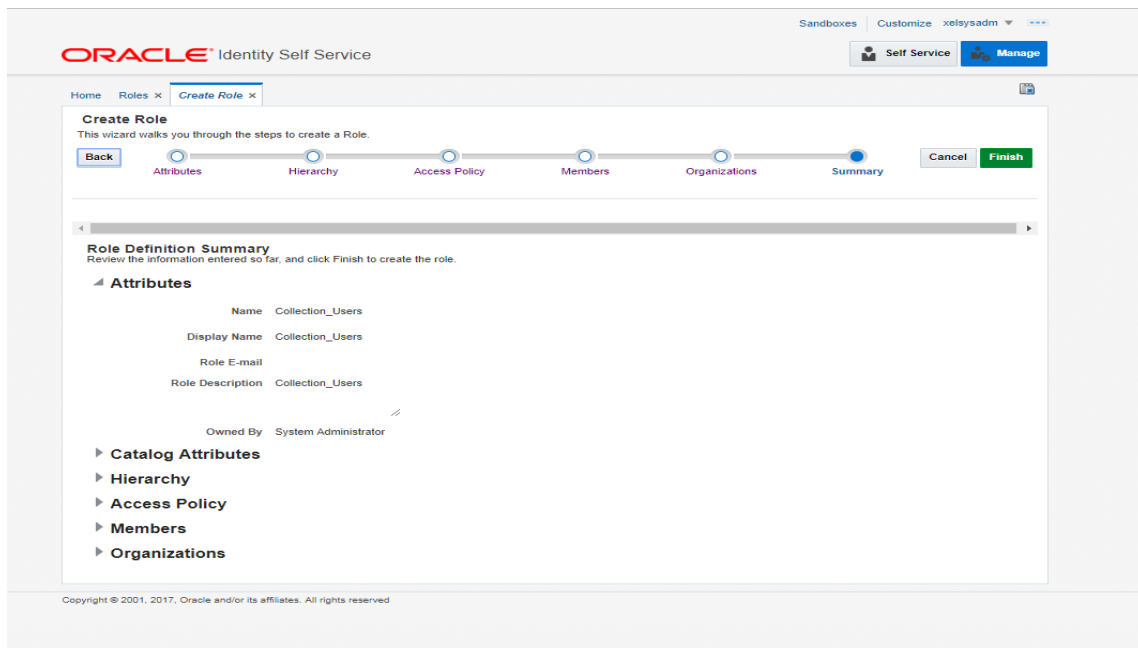
- Click **Add Access Policies**. List of access policies is displayed on clicking the search icon.

Figure 3–48 Add Access Policy to the role



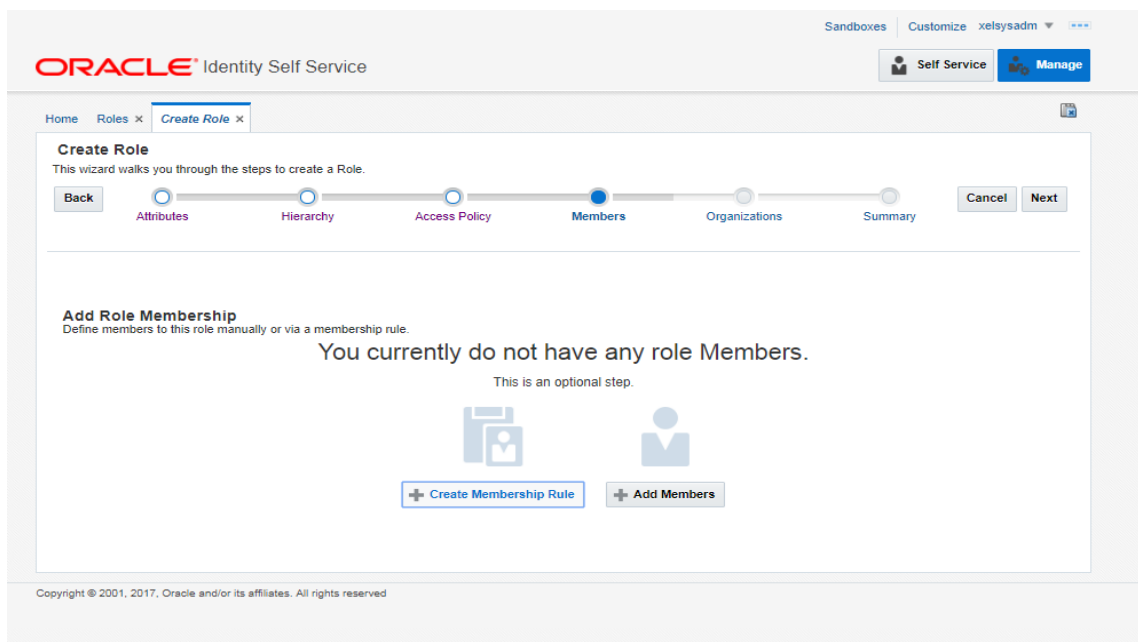
- Select above created access policy (eg: Coll_AccessPolicy) and click **Next**.

Figure 3–49 Add Access Policy to the role



- In the Members Step, click **Create Memembrship Rule**.

Figure 3–50 Create Membership Rule



10. Create rule such that Collection_Users role is assigned to a User that needs to be provisioned to Oracle Banking Collections and Oracle Banking Recovery. Here we have defined Rule Based on Organization.

Build the rule expression as follows:

Select **Organization** attribute, operand: '=' and RHS operand value='Xellerate Users' (literal)

Figure 3–51 Build Membership Rule Expression

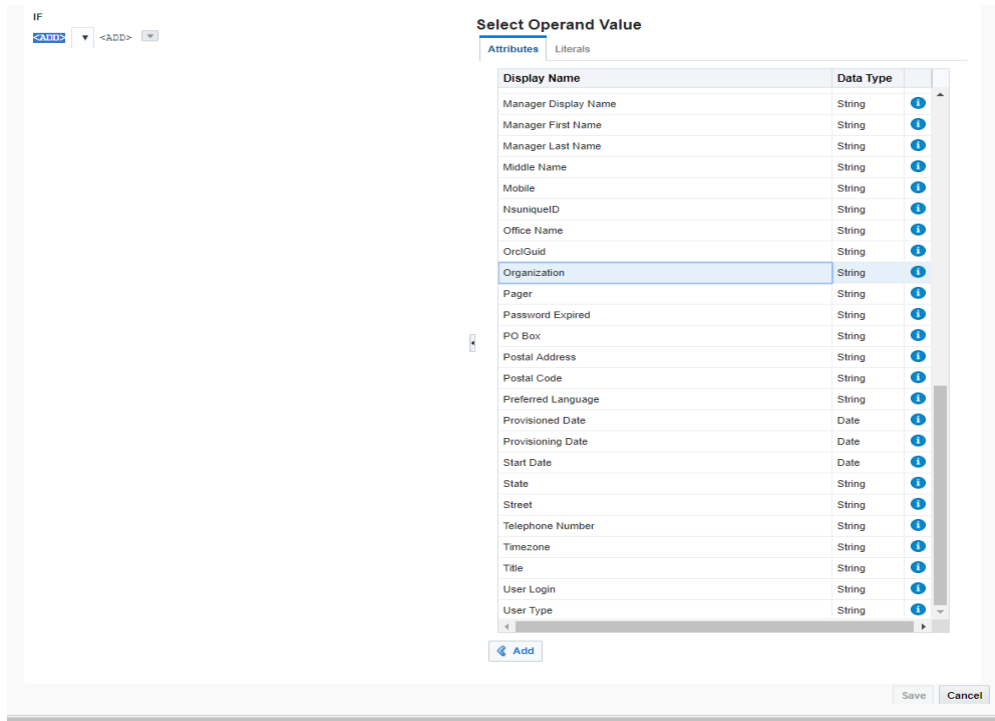
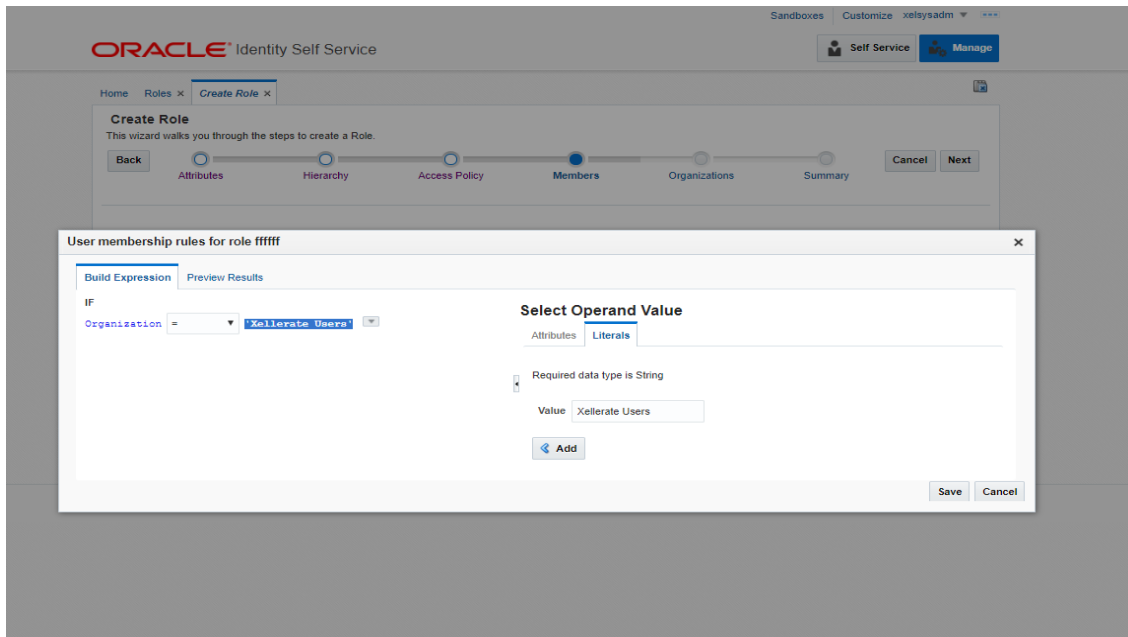


Figure 3–52 Build Membership Rule Expression

11. Click **Save**.

4 User Fields and Constraints

This chapter provides information on the user provisioning fields and related constraints.

4.1 User Fields Provisioned From OIM

You must follow the constraints (listed in the table below) to provision user to Oracle Banking Collections and Oracle Banking Recovery irrespective of the constraints in OIM.

Irrespective of the field length allowed in OIM, you should restrict the field length to the specified values (in table below) for successful provisioning of user data. In case, if field length exceeds the specified limit, then data would be truncated and stored in Oracle Banking Collections and Oracle Banking Recovery.

The following table lists of user fields (provisioned from OIM) and its constraints.

Table 4–1 User Fields

Field Name in OIM	Field Name in Collections Admin Application	Length	Mandatory (Y/N)	Modifiable (Y/N)	Comments
User Login	User Id	255	Y	N	You can modify this field name.
First Name	First Name	50	Y	Y	Users First Name
Last Name	Last Name	50	Y	Y	Users Last Name
Email	Email Address	70	Y	Y	Users Email address
Collections User Group	User Group	20	N	Y	This User Group represents User Group in Oracle Banking Collections and Oracle Banking Recovery. For every User, default User Group is populated in Oracle Banking Collections and Oracle Banking Recovery.
End Date	Date	N	Y	User's Log in expiry date.	

Note

User creation from Native Collections Admin Application is primarily discouraged. But in case of any failure in provisioning through OIM, you can create or update the users through Native Collections Admin Application screen. Below are the constraints to be followed when user

is to be created through Native Collections Admin Application:

- User login is not supported in lowercase. User login must be entered in uppercase only. (Same should be taken into account while creating user through OID or OIM.)
- Only system admin users will have access to create or modify users via Native Collections Admin screen.

Figure 4–1 Create User - Mandatory and Optional Attributes

The screenshot shows the 'Create User' form in the Oracle Identity Self Service interface. The form is divided into several sections:

- Request Information:** Includes 'Effective Date' and 'Justification' (a large text area).
- Basic Information:** Includes 'First Name', 'Middle Name', '* Last Name', 'E-mail', 'Manager', '* Organization', '* User Type', and 'Display Name'. The asterisk (*) indicates mandatory attributes.
- Account Settings:** Includes 'User Login', 'Password', and 'Confirm Password'.
- Account Effective Dates:** Includes 'Start Date' and 'End Date'.
- Provisioning Dates:** Includes 'Provisioning Date'.

At the top right of the form, there are buttons for 'Submit', 'Save As...', and 'Cancel'. The Oracle logo and 'Identity Self Service' text are visible at the top left of the interface.

Collections Mandatory Attributes:

1. First Name
2. Last Name
3. Email
4. User Login

Collections Optional Attribute:

1. End Date

5 Create, Modify, Delete Users using OIM

This chapter explains the process of creating and provisioning users using OIM.

5.1 Create and Provision Users

1. Log in OIM Identity Self Service.
2. Click **Users** and then click **Create**.
The Create User tab opens.

Figure 4–2 Create User in Oracle Identity Self Service

3. Provide the user details such as FirstName, LastName, UserLogin, Password, Organization='Xellerate Users', UserType and so on.

Figure 4–3 Input User Attributes

The screenshot shows the Oracle Identity Self Service 'Create User' form. The form is titled 'Create User' and includes several sections for inputting user attributes. The 'Request Information' section contains 'Effective Date' (11/13/2018) and 'Justification' (Test User). The 'Basic Information' section includes 'First Name' (Beta), 'Middle Name', 'Last Name' (Swan), 'Manager', 'Organization' (Xellerate Users), 'User Type' (Full-Time Employee), and 'Display Name'. The 'Account Settings' section includes 'User Login' (BetaSwan), 'Password', and 'Confirm Password'. The 'Account Effective Dates' section includes 'Start Date' and 'End Date'. The 'Provisioning Dates' section includes 'Provisioning Date'. The form has a 'Submit' button and a 'Cancel' button. The Oracle Identity Self Service logo is visible at the top left of the page.

4. Click **Submit**.
5. In the Search Users page, click **Refresh**. The above created user is visible.

- Click the above created user.

Figure 4–4 Search and select the added User

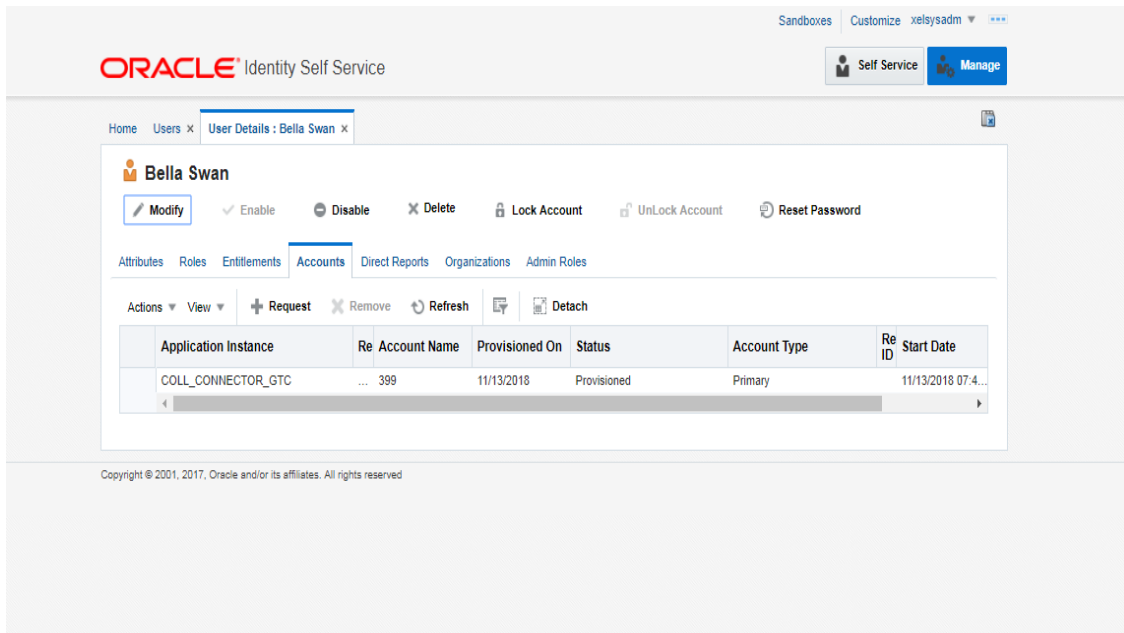
The screenshot displays the Oracle Identity Self Service interface for managing users. The main content area is a table listing various users. The user 'BELLASWAN' is selected, indicated by a blue highlight. The table columns include User Login, DN, First Name, Last Name, Organization, Telephone Number, E-mail, Identity Status, and Account Status. The user 'BELLASWAN' has a last name of 'Swan' and is currently active and unlocked.

User Login	DN	F Name	Last Name	Organization	Telephone Number	E-mail	Identity Status	Account Status
12JUNE_PARTYID	...	12June_PartyId	Xellerate Users				Active	Unlocked
12JUNE_PARTYID_2	...	12June_PartyId_2	Xellerate Users				Active	Unlocked
17JUL_1_TIMEZONE	...	17Jul_1_timezone	Xellerate Users				Active	Unlocked
18MAY_1	...	18May_1	Xellerate Users				Active	Unlocked
21MAY_1	...	21May_1	Xellerate Users				Active	Unlocked
21MAY_TARGETUNIT1	...	21May_targetunit1	Xellerate Users				Active	Unlocked
21MAY_TARGETUNIT2	...	21May_target...	Xellerate Users				Active	Unlocked
21_MAY_CUSTOM1	...	21_May_Custom1	Xellerate Users				Active	Unlocked
22NDMAY_ACCESSIBLEBU	...	22ndMay_Acces...	Xellerate Users				Active	Unlocked
40CT2018_1	...	40c2018_1	Xellerate Users				Active	Unlocked
40CT2018_2@ORACLE.COM	...	40c2018_2	Xellerate Users				Active	Unlocked
6_OCT_2018_1@ORACLE.COM	...	6_Oct_2018_1	Xellerate Users				Active	Unlocked
8JAN@ORACLE.COM	...	8jan	Xellerate Users				Active	Unlocked
8OCT_2018	...	8oct_2018	Xellerate Users				Active	Unlocked
ACC_BU_TAR	...	Acc_Bu_TAR	Xellerate Users			Acc_Bu_TAR@...	Active	Unlocked
AMIT1.LNAME@ORACLE.COM	...	Ai Lname	Xellerate Users				Active	Unlocked
AMIT3.LNAME@ORACLE.COM	...	Ai Lname	Xellerate Users				Active	Unlocked
AMIT4.LNAME@ORACLE.COM	...	Ai Lname	Xellerate Users				Active	Unlocked
AMIT5.LNAME@ORACLE.COM	...	Ai Lname	Xellerate Users				Active	Unlocked
AMIT6.LNAME@ORACLE.COM	...	Ai Lname	Xellerate Users				Active	Unlocked
AMIT7.LNAME@ORACLE.COM	...	Ai Lname	Xellerate Users				Active	Unlocked
AMIT8.LNAME@ORACLE.COM	...	Ai Lname	Xellerate Users				Active	Unlocked
ANILK	...	anilk	Xellerate Users			anilk@oracle.com	Active	Unlocked
ANIL_NEW	...	anil_new	Xellerate Users				Active	Unlocked
BELLASWAN	...	B Swan	Xellerate Users				Active	Unlocked

Page 1 (125 items) | export (1).xml | Show all

7. Go to the Accounts tab.

Figure 4–5 Applications provisioned to User



8. Verify the COLL_CONNECTOR_GTC application is in **Provisioned** status.

5.2 Feature Configurations

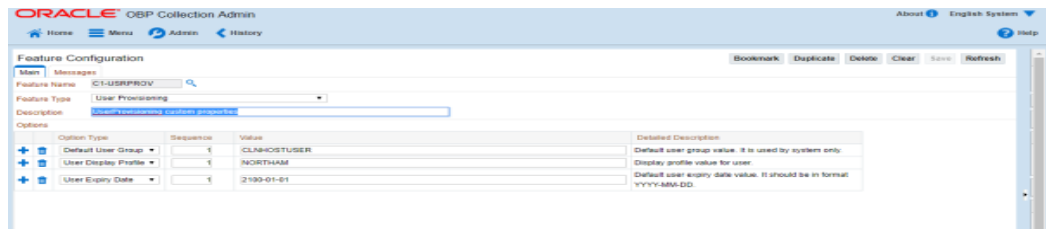
Collections Admin Application provides feature configuration C1-USRPROV to specify default values of the following:

- **Default User Group:** Default Oracle Banking Collections and Oracle Banking Recovery User Group. It is used by system only. User should not add it manually. See the Day Zero Setup guide to get configured default user group.
- **User Display Profile:** Display profile value for Oracle Banking Collections and Oracle Banking Recovery User. Configure as per your environment.
 - **User Expiry Date:** Default value of User expiry date. If expiry date is not provided, this value is used. It should be in format YYYY-MM-dd.

Note

Feature Configuration can be updated using native Collections Admin Application screens.

Figure 4–6 Feature Configuration



5.3 Modify Users

Once user is added, it can be modified. Following are the modifiable fields:

- First Name
- Last Name
- Collections User Group
- Email
- End Date

You can search and modify the user. To search for user:

1. Log in to Oracle Identity Self Service.
2. In the Manage tab, you can search for the user from Users tab.
3. Click the searched user data to view its detail.

Figure 4–7 Searching User

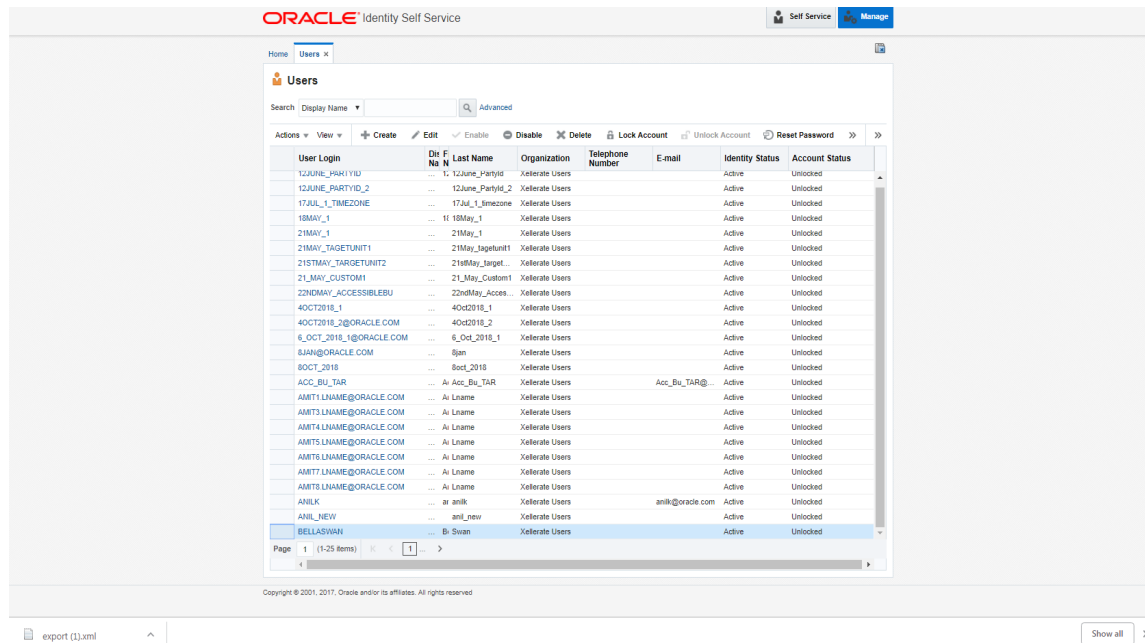


Figure 4–8 Detailed Information about the User

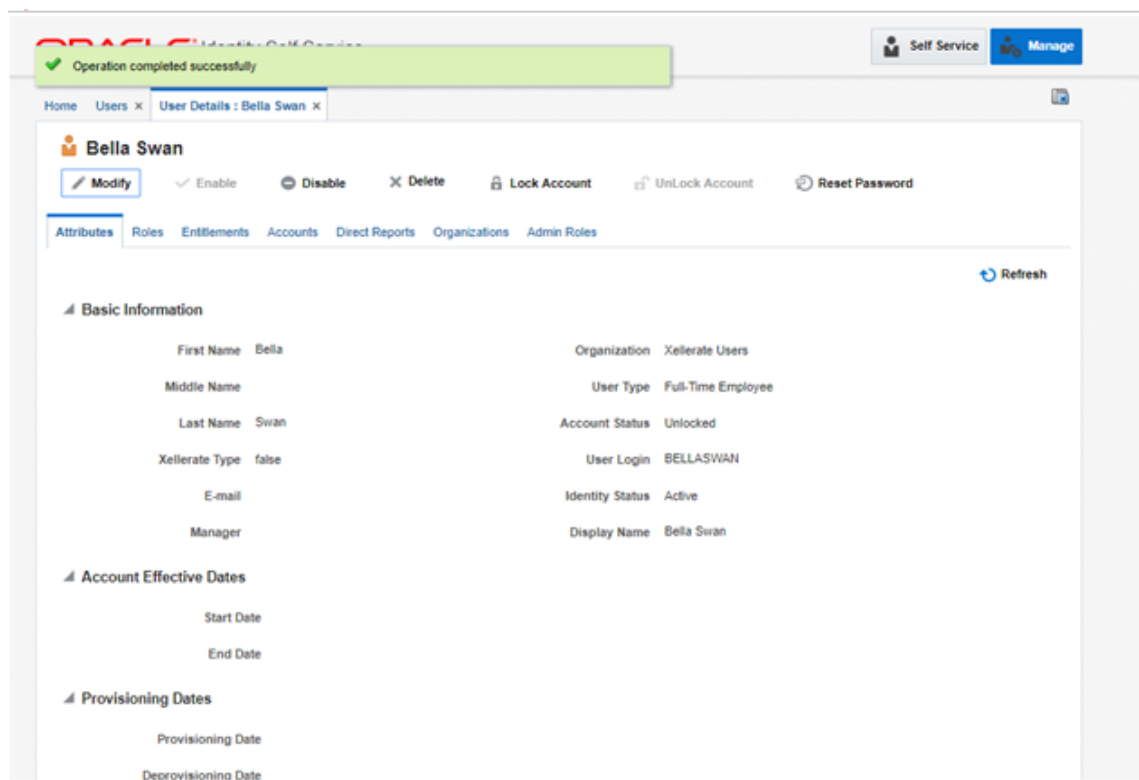
The screenshot displays the Oracle Identity Self Service interface for user management. The user profile for Bella Swan is shown with the following details:

Section	Attribute	Value
Basic Information	First Name	Bella
	Middle Name	
	Last Name	Swan
	Xellerate Type	false
	E-mail	
	Manager	
	Organization	Xellerate Users
	User Type	Full-Time Employee
Account Effective Dates	Start Date	
	End Date	
Provisioning Dates	Provisioning Date	
	Deprovisioning Date	
Contact Information	Telephone Number	
	Home Phone	
	Postal Address	
	PO Box	
	Account Status	Unlocked
	User Login	BELLASWAN
	Identity Status	Active
	Display Name	Bella Swan

To modify a user:

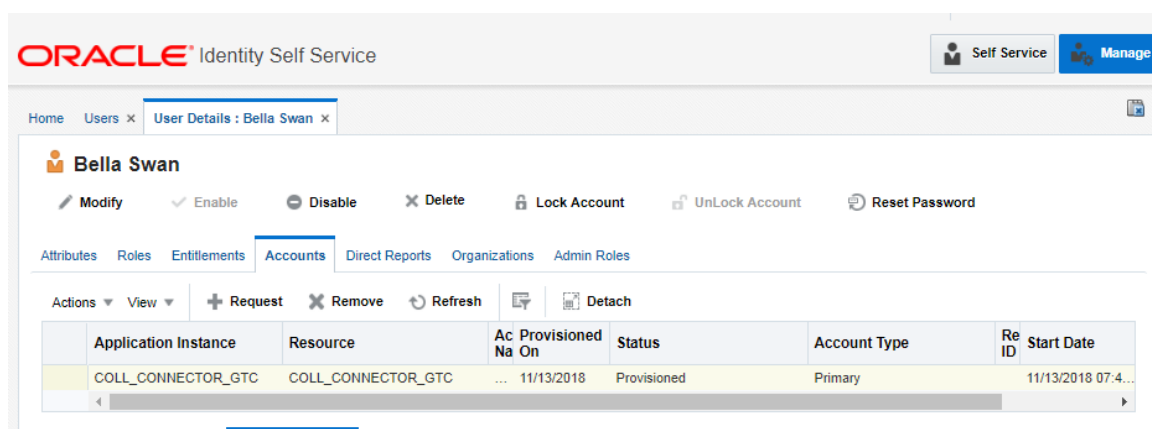
1. Click **Modify** to open Modify User page.
2. Modify the user details as per the requirement.
3. Click **Submit**. If the user details are valid (that is, if it does not violate any validation) then user details are modified. A message appears on successful completion of the modify operation. This does not guarantee successful modification of the user in Oracle Banking Collections and Oracle Banking Recovery.

Figure 4–9 Modify User Confirmation



- In User Details page, open the **Accounts** tab. If Resource Name is COLL_CONNECTOR_GTC Collection User and Status is **Provisioned**, then user details are successfully modified and provisioned to Oracle Banking Collections and Oracle Banking Recovery.
- If the data does not appear when the user is added, click **Refresh**.

Figure 4–10 Viewing Modified and Provisioned User Details



- Select the account to view the modified values in **Detail Information** section.

7. To modify the Oracle Banking Collections and Oracle Banking Recovery User Group, follow the below steps:
 - a. In the **Accounts** tab, select the account that you want to modify.
 - b. From the **Actions** menu, select **Modify**.

Figure 4–11 Modify Detail Information

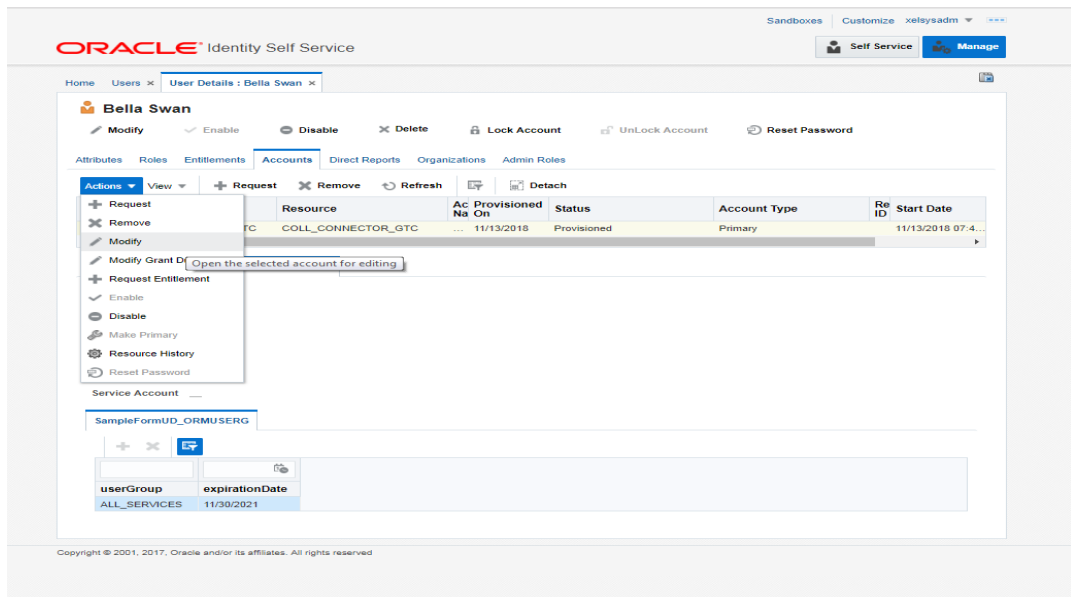
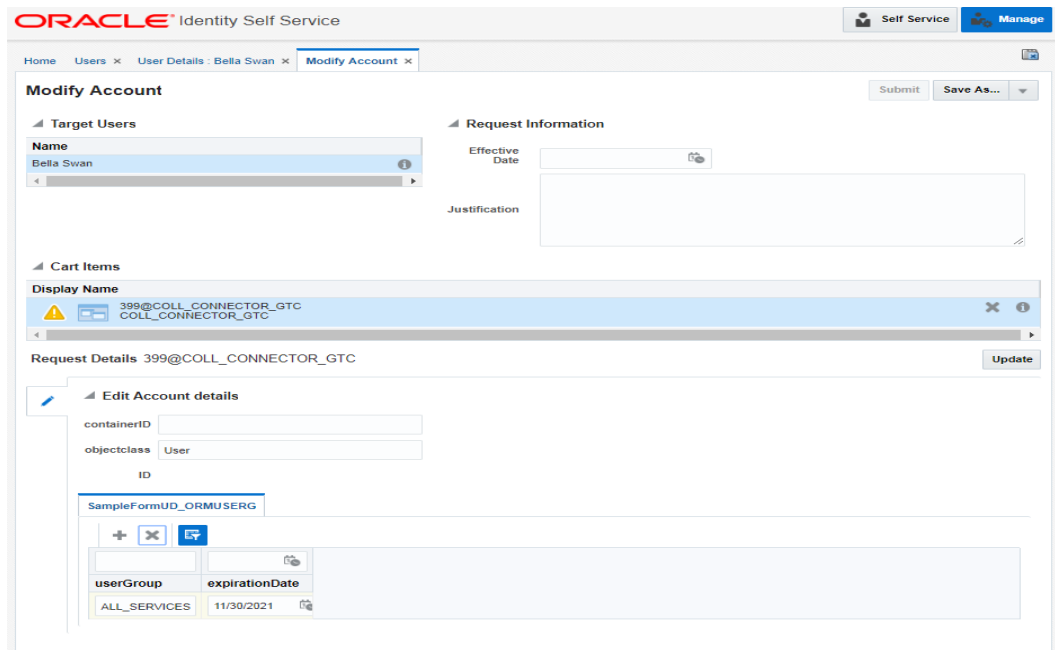


Figure 4–12 Edit Detail Information



- c. Click Update and then Submit.

- d. To view the changes, go to the **Accounts** tab in **User Details** page and click **Refresh**. Select the account again to view the modified group in **Detail Information** section.

Figure 4–13 Viewing Changes

The screenshot shows the Oracle Identity Self Service interface for user 'Bella Swan'. The 'Accounts' tab is selected, displaying a table with columns: Application Instance, Resource, AC Na, Provisioned On, Status, Account Type, Re ID, and Start Date. A single row is visible with values: COLL_CONNECTOR_GTC, COLL_CONNECTOR_GTC, ..., 11/13/2018, Provisioned, Primary, and 11/13/2018. Below the table, the 'Detail Information' section is expanded, showing details for the selected account, including containerID, objectclass (User), ID, and Service Account (SampleFormUD_ORMUSERG). A table below shows userGroup (ALL_SERVICES) and expirationDate (11/28/2024).

5.4 Delete Users

Once user is successfully provisioned, it can be deleted. Oracle Banking Collections and Oracle Banking Recovery supports soft delete, that is, it only expires User. User deletion request for Oracle Banking Collections and Oracle Banking Recovery will only trigger when **Create User provisioning** task is complete for that particular request, that is, it doesn't appear in open task list.

- If User provisioning request has failed then rectify the problem and complete **Create User provisioning** request, if required.
- If User is already provisioned then, mark **Create User provisioning** task as manually complete.

You can search and delete user. You can search for the user from **Search** panel and then click the searched user data to view its detail.

5.4 Delete Users

Figure 4–14 Searching Users To Delete

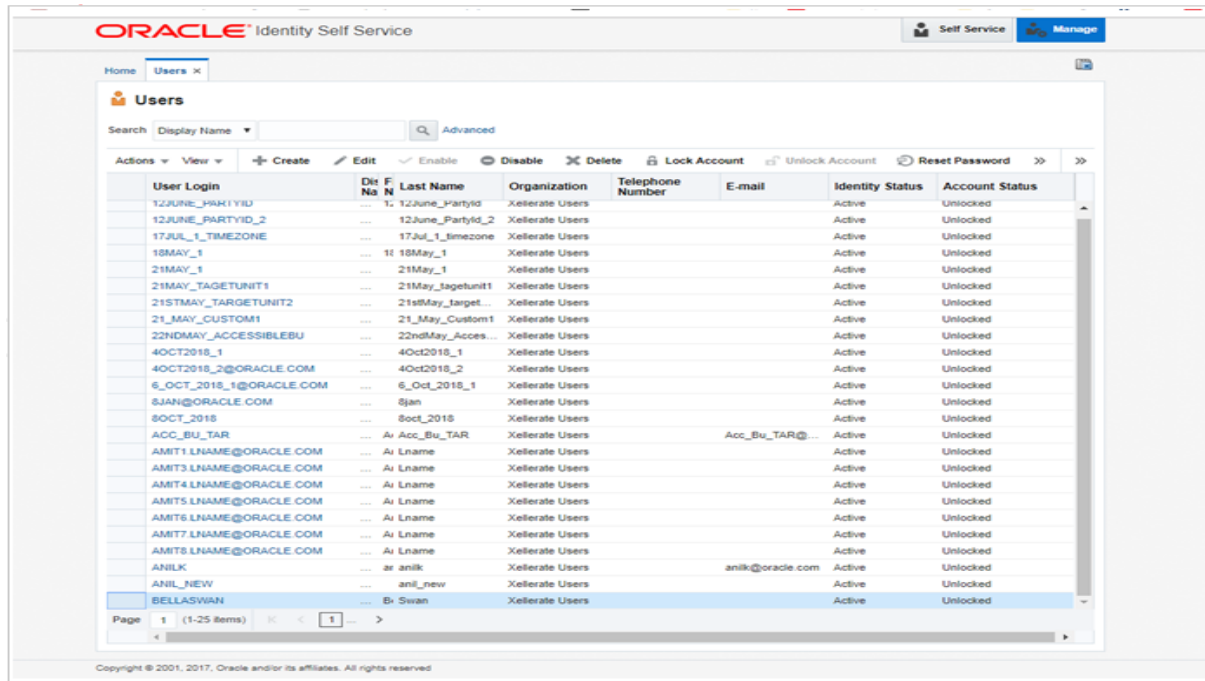
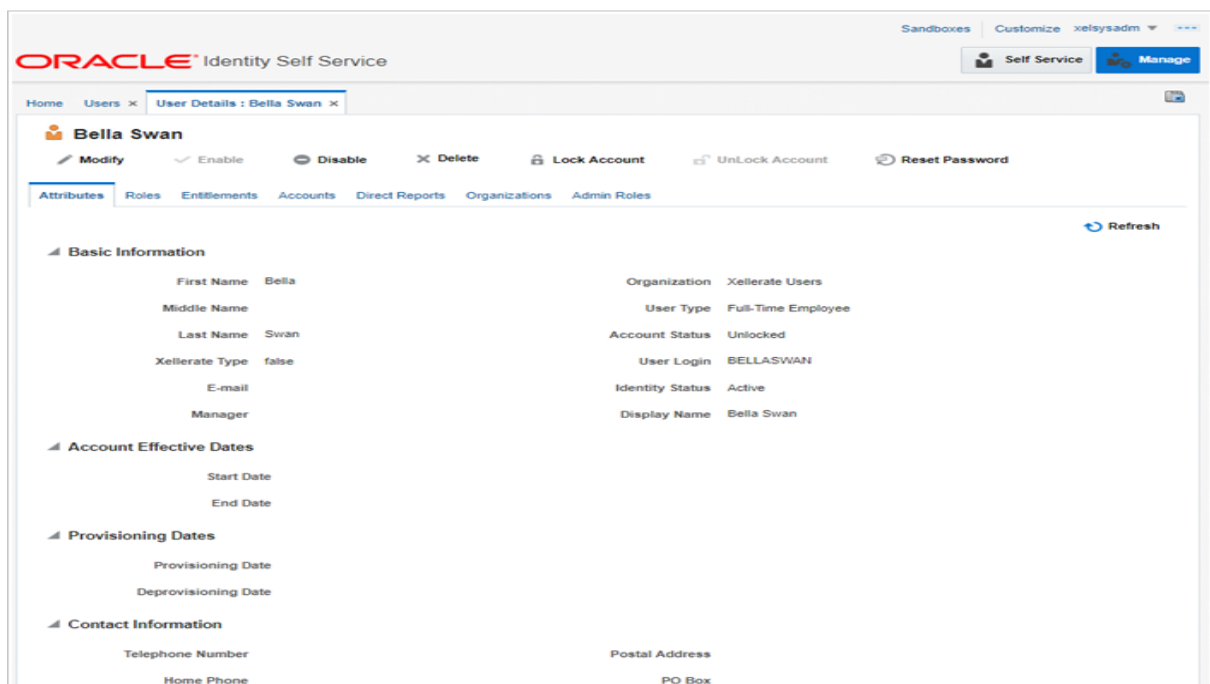


Figure 4–15 View User Details



1. Click Delete Icon to delete user.
User authentication happens on data stored in OID. If user details are not available in OID then the user will no more be an authenticated user.

6 Verification

This chapter details the verification of the configurations performed for OIM.

6.1 Verification of OIM Configuration

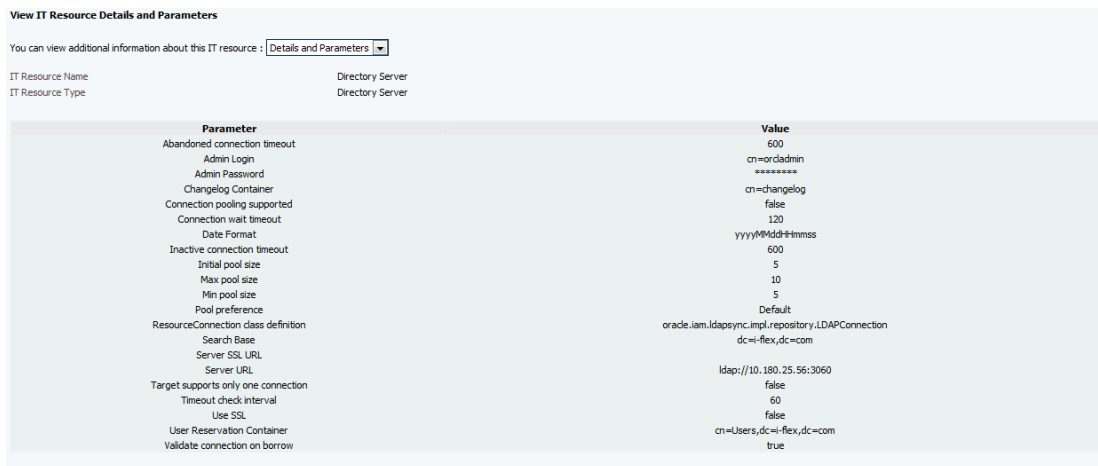
To verify OIM configuration, follow the steps:

1. Ensure that OID details are populated properly as per the environment used (under IT Resource details for Directory Server). Verify whether the server URL is in the following format:

ldap://< OID IP> :< OID PORT>.

If **Connection pooling supported** flag is true, then update the parameter value to false. Current implementation is tested with Connection pooling supported flag to be false.

Figure 5–1 Viewing IT Resource Details and Parameters



2. While creating User from OIM, an exception *Unable to find attributes in OID schema* may occur for following attributes. If such issue is faced, ensure the following attributes are present in OID Schema and are added to object class **orclIDXPerson** as optional attributes. (Required for OIM functioning).

Table 5–1 OID schema attributes

Attribute Name	Syntax
Orclpwdexpirationdate	Generalized Time
Orclpwdchangerequired	Boolean
Orclaccountenabled	Boolean
Orclaccountlocked	Integer

Note

The above mentioned attributes are added only for OIM functioning.

6.2 Verify Users in Native Collections Admin Application

Following steps are required to verify users in native Collections Admin Application after provisioning:

1. Log in to native Collections Admin Application UI using administrative credentials.

http://<Host>:<Port>/CollectionAdmin/cis.jsp

Figure 5–2 Login screen



2. Navigate to User screen from **Menu > Admin > U > User**.

Figure 5–3 User Screen - User Navigation

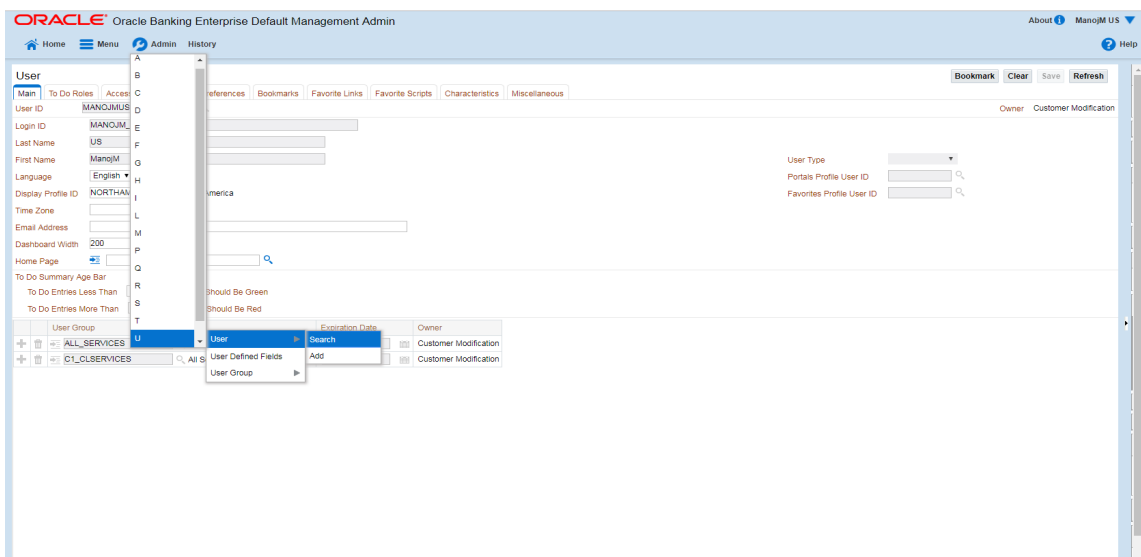
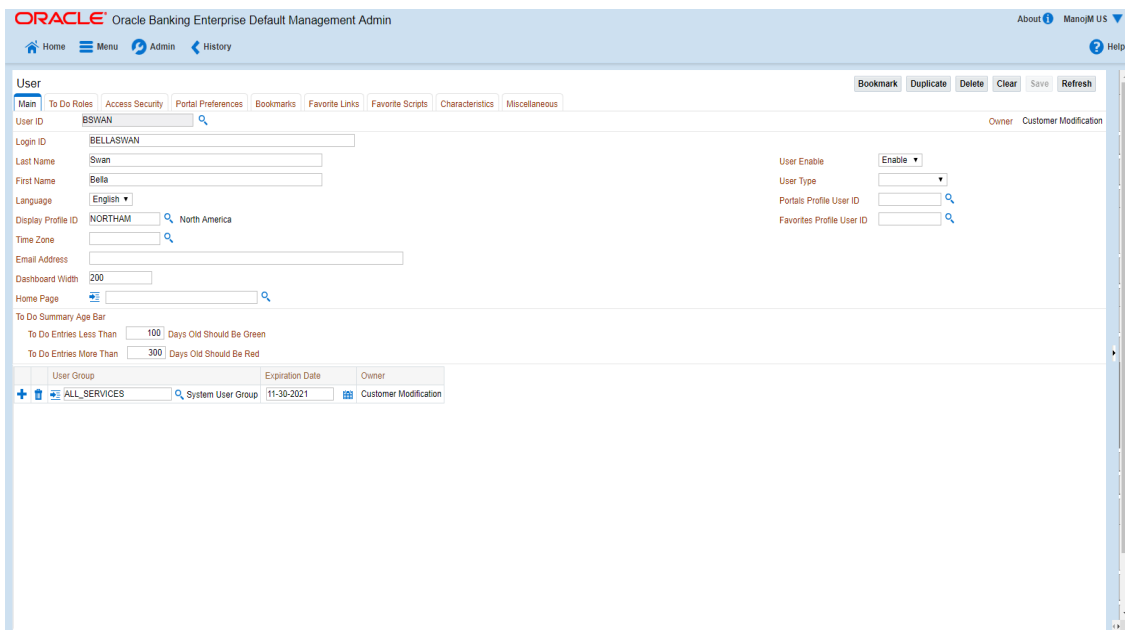


Figure 5–4 User Screen - Main Tab

3. Click **Search** icon. User Search dialog window is displayed. To search for a user, enter **User ID** and click **Search**.

Figure 5–5 Searching Particular User

Figure 5–6 Search Result in User screen



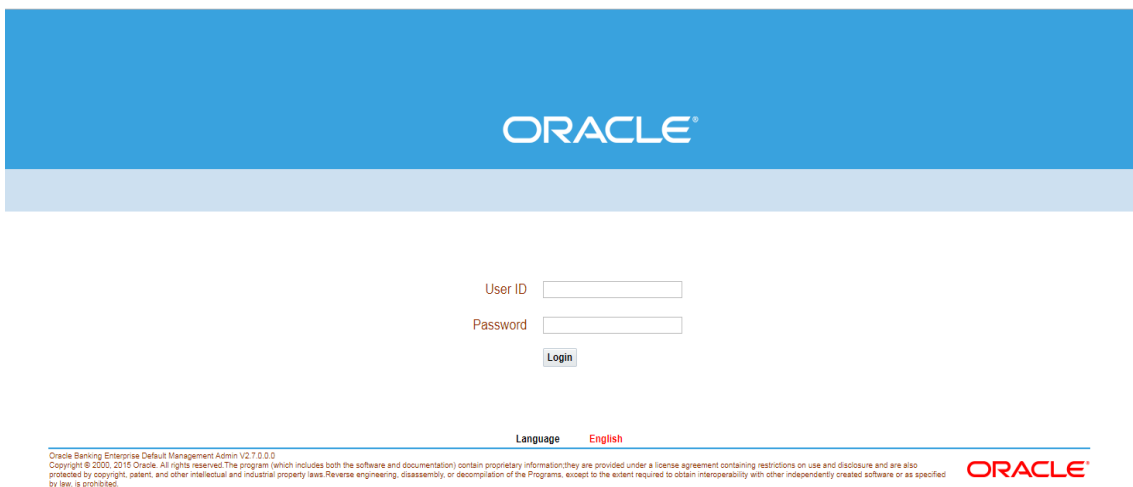
6.3 Create Users in Collections Admin Application

Follow below steps to create user in Collections Admin Application.

1. Log in to native Collections Admin Application UI using administrative credentials.

`http://<Host>:<Port>/CollectionAdmin/cis.jsp`

Figure 5–7 Login screen



- Navigate to User screen from **Menu > Admin > U > User**.

Figure 5–8 User Navigation

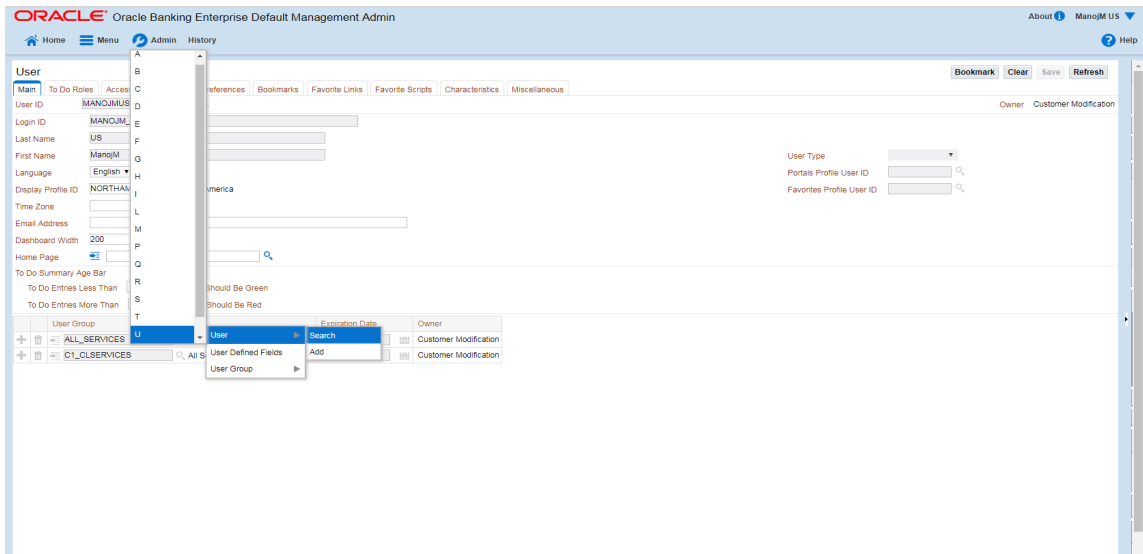
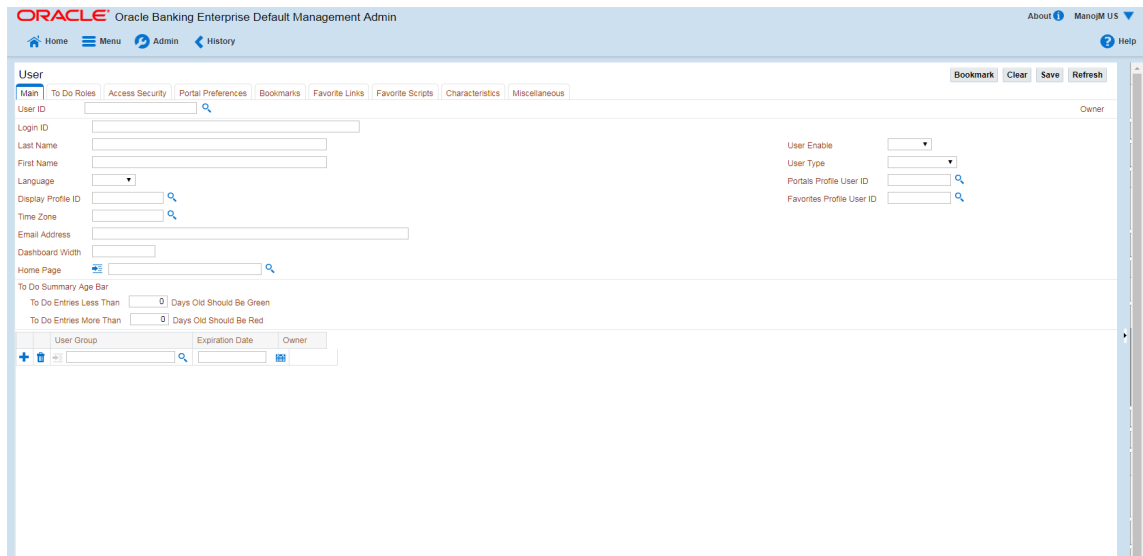


Figure 5–9 User Screen - Main Tab

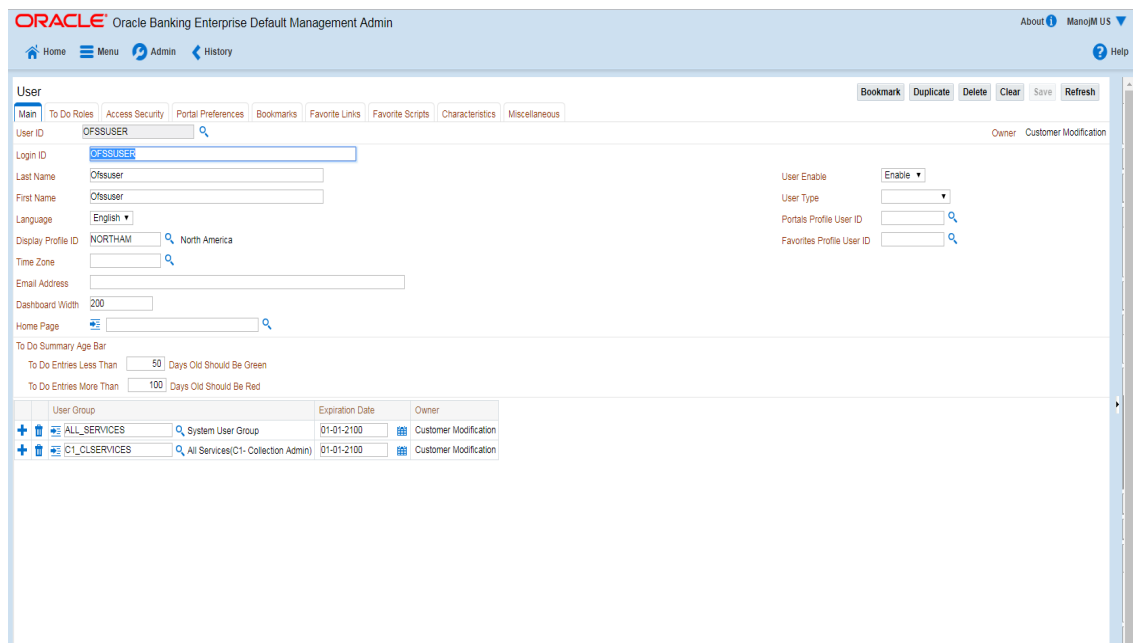


- In the User page, enter the following details in the respective fields:

- **User Id:** OIMOBPCO
- **Login Id:** OIMOBPCOLL
- **First Name:** OIMOBPCOLL
- **Last Name:** OIMOBPCOLL
- **Language:** English

- **Display Profile ID Tender Source:** NORTHAM
 - **Email Address:** OIMOBPCOLL@oracle.com (This is a sample email address. Provide valid administrator email address)
 - **Dashboard Width:** 200
 - **Home Page:** c1_ombhTabMenu
 - **To Do Entries <:** 50
 - **To Do Entries >:** 100
 - **User Group:** CLNHOSTUSER with Expiration Date: 01-01-2100 (add expiration date as per requirement)
 - **User Enable:** Select Enable
4. Click **Save**.

Figure 5–10 User Screen



5. OIMOBPCOLL User is successfully created.